

Your Refuse & Recycling Calendar & Guide **INSIDE**



# Your Services, Your Money

**How Stratford-on-Avon District Council, Warwickshire County Council and the Office of the Police and Crime Commissioner spend your money - a guide for residents and business rate payers**

Published March 2019

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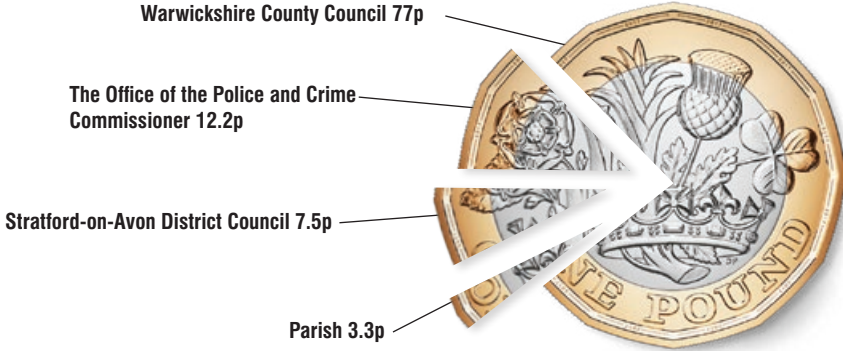
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Welcome to the joint council tax booklet which sets out how Stratford-on-Avon District Council, Warwickshire County Council and the Office of the Police and Crime Commissioner spend your money. This booklet has been funded by advertising revenue and is produced at no cost to those involved and no cost to the council tax payer.

Stratford-on-Avon District Council collects over £96.0m from council tax on behalf of all the authorities shown below. The total amount is then split to provide the services that are part of your everyday life.



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If you find the text in this booklet difficult to read we can supply it in a format better suited to your needs, please contact SDC on 01789 260105.

Front cover main image by William Mulryne, Photographer [www.WilliamMulryne.com](http://www.WilliamMulryne.com).

# Council Tax Help

**Are you, or someone in your household,  
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# A message from Councillor Tony Jefferson

Leader, Stratford-on-Avon District Council



Setting the budget is one of the biggest responsibilities we have and is the result of at least 10 months' work. During the budget process we have continued to seek the views of the public, local businesses, staff, partners and of course Councillors to ensure that everybody's opinions are considered before we finally make these important decisions. The priorities reflected in our budget have received strong support from this consultation process.

Firstly and most significantly we are allowing sufficient resources for the District Council to take control of the future of Wellesbourne airfield. The District Council is committed to the continuance of aviation at the site and has approved policies within the Core Strategy to achieve this aim and to help preserve industrial land in the district, of which there is a shortage.

Funding for the next three years is also provided for Shakespeare's England, the Destination Management Organisation for our region. In these uncertain political and economic times it is extremely important that we maintain our funding to support this sector of our local economy, which is the second biggest industry in the district.

Other priorities include the UBUS community transport scheme, further homelessness prevention measures and investment in our ageing CCTV systems.

This is the last year of the four year finance settlement from central government; for the

first time ever the District Council is receiving no revenue support grant.

That said the budget is balanced with a modest contribution to our reserves. A key point people really do need to understand is that although our reserves are currently £9.2 million, reflecting our prudent and sound financial management in anticipation of the challenging times ahead, over the next five years these are forecast to reduce to £2.6 million. In reality our capability to use reserves to fund our activities ends in four years (2023/24).

Given the reductions in government support and the budget pressures, there is the need for a modest increase of 1.5% Council Tax, equating to £2.05 for a Band D property, but this is significantly less than the £5.00 maximum increase allowed by central government. We can deliver this through the sound financial management of the District Council's resources.

We are committed to keeping any increases in Council Tax to a minimum and I can assure you that this budget represents real value for money. This level of Council Tax will be the lowest within Warwickshire, and will be amongst the lowest 10% of District Councils in the country.

It is a tribute to all our staff that our latest satisfaction survey shows that despite the budget pressures, overall satisfaction with council services is 79.9%, the highest score recorded since the survey began in 2002.

### Where Your District Council spends its money

| <b>EXPENDITURE</b>  | <b>2018/19<br/>£000's</b> | <b>2019/20<br/>£000's</b> |
|---|---------------------------|---------------------------|
| Housing Benefit   | 26,842                    | 26,965                    |
| Housing   | 1,492                     | 1,727                     |
| Recreation and Tourism  | 978                       | 1,093                     |
| Grounds Maintenance   | 688                       | 705                       |
| Parking Off Street  | 1,355                     | 1,564                     |
| Planning  | 5,138                     | 5,648                     |
| Environmental Health  | 1,758                     | 1,853                     |
| Street Cleansing  | 1,584                     | 1,639                     |
| Refuse Collection   | 4,107                     | 4,280                     |
| Council Tax / National Non-Domestic Rates                               | 1,089                     | 1,129                     |
| Council Tax Benefits  | 583                       | 565                       |
| Other Services less charges for use of Land,<br>Buildings and Equipment | 4,324                     | 6,224                     |
| <b>TOTAL GROSS EXPENDITURE</b>  | <b>49,938</b>             | <b>53,392</b>             |
| <b>INCOME</b>   |                           |                           |
| Government Grants   | -26,991                   | -26,966                   |
| Fees & Charges  | -6,196                    | -6,312                    |
| Interest  | -167                      | -182                      |
| Other (grants,rent,sales)   | -2,135                    | -2,290                    |
| <b>TOTAL GROSS INCOME</b>   | <b>-35,489</b>            | <b>-35,750</b>            |
| Contribution to / -from reserves  | 1,292                     | 4                         |
| <b>NET EXPENDITURE</b>  | <b>15,741</b>             | <b>17,646</b>             |

### Where Your District Council gets its money

|                          | <b>2018/19<br/>£000's</b> | <b>2019/20<br/>£000's</b> |
|--------------------------|---------------------------|---------------------------|
| Council Tax              | 7,499                     | 7,697                     |
| Government Formula Grant | 4,144                     | 5,172                     |
| Specific Grants          | 299                       | 299                       |
| New Homes Bonus          | 3,799                     | 4,478                     |
| <b>TOTAL</b>             | <b>15,741</b>             | <b>17,646</b>             |

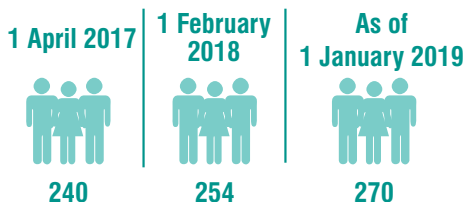
## Your council tax explained

Your council tax is a local property tax that is charged in order to supplement Government funding of the local services provided by public authorities. It applies to properties used by people as their homes. The amount of council tax you pay is dependent upon which band your property is in. In addition Parish Councils throughout the District have additional expenses called precepts, which are added in proportion to your council tax depending on where you live.

### Band SDC charges

|   |        |
|---|--------|
| A | 92.75  |
| B | 108.20 |
| C | 123.66 |
| D | 139.12 |
| E | 170.04 |
| F | 200.95 |
| G | 231.87 |
| H | 278.24 |

**Staff** - The figures are based on full-time equivalent employees.



## Help with meeting your council tax bill

If you are on a low income and liable to pay council tax, you could be eligible to receive help towards paying your council tax by claiming Local Council Tax Reduction. The Local Council Tax Reduction Scheme is available for benefit recipients who can claim help towards their council tax bill. If you would like to make a claim please contact the District Council on 01789 260991.

## Additional Town and Parish Council precept information

| Town/Parish         | Year    | Gross Expenditure | Contingency & Reserves | Income | Net Expenditure | Precept |
|---------------------|---------|-------------------|------------------------|--------|-----------------|---------|
|                     |         | £000's            | £000's                 | £000's | £000's          | £'s     |
| Alcester            | 2018/19 | 302               | 0                      | -51    | 251             | 250,746 |
|                     | 2019/20 | 312               | 0                      | -52    | 260             | 259,832 |
| Bidford-on-Avon     | 2018/19 | 230               | 50                     | -27    | 253             | 253,345 |
|                     | 2019/20 | 245               | 50                     | -23    | 272             | 272,165 |
| Shipston-on-Stour   | 2018/19 | 272               | 3                      | -54    | 221             | 221,020 |
|                     | 2019/20 | 285               | 0                      | -46    | 239             | 238,740 |
| Southam             | 2018/19 | 219               | -5                     | -12    | 202             | 201,685 |
|                     | 2019/20 | 234               | -5                     | -9     | 220             | 220,450 |
| Stratford-upon-Avon | 2018/19 | 828               | -48                    | -284   | 496             | 496,472 |
|                     | 2019/20 | 916               | -140                   | -271   | 505             | 505,452 |
| Studley             | 2018/19 | 164               | 15                     | -10    | 169             | 168,720 |
|                     | 2019/20 | 184               | 0                      | -10    | 174             | 173,612 |
| Wellesbourne        | 2018/19 | 230               | 0                      | -5     | 225             | 225,000 |
|                     | 2019/20 | 235               | 0                      | -5     | 230             | 230,000 |



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Austin Heath, Warwick



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## 5 Connolly Lodge

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## 104 Millway Lodge

This stunning first-floor apartment comprises two beautifully sized double bedrooms, with master en-suite and separate guest bathroom. The living area is flooded with light from the French doors which lead out to the balcony.

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\*Facilities vary across villages please check our website for details.

Villages located in Warwick, Exeter, Horsham, Alcester, Liphook, Chester and coming soon to Leeds Village in Kent.



## Parish Council Precepts

| Parish                       | Parish Precept 2018/19 | Parish Precept 2019/20 | 2019/20 Band D Amount |
|------------------------------|------------------------|------------------------|-----------------------|
| Admington                    | £2,490                 | £3,100                 | £56.98                |
| Alcester                     | £250,746               | £259,832               | £118.64               |
| Alderminster                 | £10,351                | £10,548                | £36.68                |
| Arrow ( & Weethley)          | £5,500                 | £5,500                 | £51.70                |
| Aston Cantlow                | £9,280                 | £9,350                 | £34.62                |
| Avon Dassett                 | £15,270                | £15,580                | £143.77               |
| Barton-on-the-Heath          | £1,000                 | £1,000                 | £15.08                |
| Bearley                      | £22,873                | £22,873                | £81.25                |
| Beaudesert & Henley-in-Arden | £112,850               | £115,760               | £77.52                |
| Bidford-on-Avon              | £253,345               | £272,165               | £111.70               |
| Binton                       | £3,800                 | £4,890                 | £33.07                |
| Bishops Itchington           | £85,000                | £86,000                | £93.86                |
| Brailes                      | £13,760                | £14,190                | £26.74                |
| Burmington                   | £2,710                 | £2,730                 | £40.07                |
| Burton Dassett               | £17,656                | £18,380                | £38.67                |
| Butlers Marston              | £960                   | £1,980                 | £19.45                |
| Charlecote                   | £3,000                 | £3,000                 | £33.58                |
| Cherington & Stourton        | £3,940                 | £4,120                 | £18.38                |
| Chesterton & Kingston        | £1,000                 | £1,000                 | £14.11                |
| Claverdon                    | £25,800                | £29,920                | £47.20                |
| Clifford Chambers & Milcote  | £7,800                 | £7,920                 | £32.97                |
| Combroke                     | £4,284                 | £4,434                 | £46.25                |
| Coughton                     | £4,500                 | £5,000                 | £47.73                |
| Dorsington                   | £1,960                 | £1,980                 | £25.79                |
| Ettington                    | £32,500                | £34,800                | £62.86                |
| Exhall                       | £3,570                 | £3,590                 | £32.20                |
| Farnborough                  | £13,082                | £14,032                | £113.27               |
| Fenny Compton                | £23,765                | £23,710                | £71.42                |
| Gaydon                       | £11,273                | £13,600                | £61.02                |
| Great Alne                   | £17,690                | £18,398                | £54.19                |
| Great Wolford                | £2,090                 | £3,500                 | £32.59                |
| Halford                      | £7,050                 | £7,140                 | £43.91                |
| Hampton Lucy                 | £14,580                | £15,526                | £65.92                |
| Harbury                      | £107,027               | £110,618               | £93.89                |
| Haselor                      | £4,490                 | £4,500                 | £43.49                |
| Ilmington                    | £19,210                | £19,820                | £51.82                |
| Kineton                      | £56,059                | £63,825                | £61.59                |
| Kinwarton                    | £30,200                | £30,000                | £57.24                |
| Ladbroke                     | £4,960                 | £5,500                 | £38.81                |
| Langley                      | £1,200                 | £1,200                 | £12.76                |
| Lighthorne                   | £13,681                | £14,091                | £53.53                |
| Lighthorne Heath             | £11,529                | £13,463                | £54.39                |
| Little Compton               | £6,290                 | £5,860                 | £38.69                |
| Little Wolford               | £480                   | £1,240                 | £19.74                |
| Long Compton                 | £14,834                | £15,043                | £35.42                |

| Parish                  | Parish Precept 2018/19 | Parish Precept 2019/20 | 2019/20 Band D Amount |
|-------------------------|------------------------|------------------------|-----------------------|
| Long Itchington         | £94,457                | £100,546               | £96.90                |
| Loxley                  | £6,830                 | £6,890                 | £33.62                |
| Luddington              | £10,192                | £15,546                | £50.04                |
| Mappleborough Green     | £13,480                | £13,890                | £43.08                |
| Marston Sicca           | £13,125                | £17,470                | £35.95                |
| Moreton Morrell         | £22,330                | £22,460                | £67.87                |
| Napton-on-the-Hill      | £35,125                | £39,300                | £73.20                |
| Newbold Pacey & Ashorne | £6,070                 | £6,204                 | £48.54                |
| Oxhill                  | £8,390                 | £10,500                | £51.41                |
| Pillerton Hersey        | £990                   | £1,500                 | £15.70                |
| Pillerton Priors        | £2,765                 | £2,710                 | £17.23                |
| Preston-on-Stour        | £6,430                 | £6,470                 | £78.78                |
| Priors Hardwick         | £1,740                 | £2,800                 | £31.26                |
| Priors Marston          | £17,560                | £18,540                | £68.62                |
| Quinton                 | £28,087                | £31,513                | £31.84                |
| Radway                  | £10,574                | £11,162                | £93.24                |
| Ratley & Upton          | £12,800                | £13,420                | £83.46                |
| Salford Priors          | £60,340                | £63,970                | £112.17               |
| Sambourne               | £8,367                 | £10,507                | £29.13                |
| Shipston-on-Stour       | £221,020               | £238,740               | £107.91               |
| Shotteswell             | £6,480                 | £6,490                 | £52.47                |
| Snitterfield            | £24,410                | £28,116                | £47.16                |
| Southam                 | £201,685               | £220,450               | £82.08                |
| Stockton                | £22,543                | £24,860                | £44.62                |
| Stratford-upon-Avon     | £496,472               | £505,452               | £38.32                |
| Stretton-on-Fosse       | £5,410                 | £5,440                 | £25.13                |
| Studley                 | £168,720               | £173,612               | £86.97                |
| Sutton-under-Brailes    | £1,990                 | £2,600                 | £45.84                |
| Tanworth-in-Arden       | £49,320                | £59,740                | £37.20                |
| Temple Grafton          | £3,730                 | £3,750                 | £14.96                |
| Tredington              | £25,000                | £25,000                | £32.70                |
| Tysoe                   | £37,864                | £39,269                | £74.01                |
| Ufton                   | £7,900                 | £8,750                 | £81.37                |
| Ullenhall               | £5,500                 | £6,950                 | £19.67                |
| Warmington & Arlescote  | £7,869                 | £8,507                 | £47.36                |
| Welford-on-Avon         | £21,924                | £22,890                | £28.04                |
| Wellesbourne & Walton   | £225,000               | £230,000               | £80.51                |
| Whichford & Ascott      | £5,910                 | £6,150                 | £35.08                |
| Wilmcote                | £42,013                | £42,263                | £86.02                |
| Wixford                 | £7,000                 | £7,000                 | £80.23                |
| Wolverton               | £2,460                 | £2,600                 | £21.45                |
| Wootton Wawen           | £21,531                | £22,319                | £37.92                |
| <b>TOTAL</b>            | <b>£3,226,838</b>      | <b>£3,407,054</b>      |                       |
| <b>Average</b>          |                        |                        | <b>£62.01</b>         |

If your parish is not listed it is not raising a precept in 2019/20

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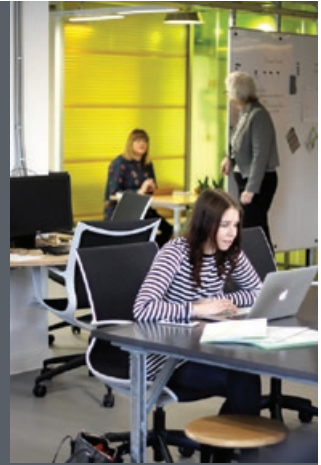
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Coventry & Warwickshire  
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## Apprenticeships at Warwickshire County Council

At Warwickshire County Council we offer a wealth of apprenticeship opportunities across many of our services. Each apprenticeship fits within one of our five career pathways:

- **Supporting the Community** - Social Care, Education, Libraries
- **Information Technology** - IT Services, Data Analysis, Telecommunications
- **Supporting the Environment** - Ecology, Forestry, Countryside Rangers
- **Transport and Highways** - Technical Design, Engineering, Vehicle Maintenance
- **Professional Services** - Human Resources, Project Management, Business Administration, Accountancy

**Warwickshire Apprenticeship Hub:**

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## A message from Councillor Izzi Seccombe

Leader, Warwickshire County Council



Dear resident

Welcome once again to Warwickshire County Council's section of the council tax booklet for 2019/20. In it, we set out details of how the county council spends the money available to us in order to make Warwickshire the best it can be for everyone, including our residents of all ages, our businesses and the many visitors who come to the county each year.

We have a very clear idea of what we want to do and how we will do it. Our priorities continue to be to protect our most vulnerable residents while maintaining a strong and vibrant economy where there are many opportunities for employment in a wide range of industries.

As you know, we are facing a very serious financial challenge with reduced funding, a growing population and also an ageing population with people living longer but often in ill health in their later years.

This has necessitated a change in our thinking about our business. We are seeking strong partnerships to help us to provide the very best and most resilient support, sharing information and resources where possible but reducing duplication to make what we all have go that bit further.

You will see that the county council's share of council tax has risen by 5%. This comprises a basic 3% rise as well as an additional 2% increase that the government allows us to levy in order to help us to fund social care. Like many councils, we have taken the government's option. The annual council tax bill is now £1,431.81 for a Band D property in 2019/20, an increase of £1.31 per week on last year's bill.

It is always very difficult when we have to decide between reducing services or increasing council tax. We do not like to increase the amount that our residents have to pay but it is necessary if we are

to continue not only to care for the people living in Warwickshire but also to make sure that the county continues to move forward and be a great place to live and to do business.

Communities are key to how effectively we can respond to the challenges facing us so we are also looking at how we can enable them to be stronger and as independent as possible.

With that in mind, I am going to take this opportunity to set you all a challenge which I very much hope you will accept.

2019 is the Year of Wellbeing in Coventry and Warwickshire. This is an opportunity for everyone to do something extra that will make you feel better and be more active.

Please join us on our journey towards health and wellbeing this year. Doing small things to improve your own day, or that of others in your community, can make a huge difference, not only in your own lives but that of the people in your communities.

Here is just a very small sample of some of the pledges that have been made; it doesn't need to be an enormous change. Our vision is to inspire everyone to recognise, celebrate and improve wellbeing. Some of our residents are doing that by

"Doing the daily mile"

"Reading more and sleeping more"

"Taking time to make healthy lunches."

"Encouraging others to be healthier."

I hope that you find it can make a really positive difference to your wellbeing, or that of someone in your community. By taking small steps together, we can really make a difference. Please go to [www.bettercarecovworks.org.uk/year-of-wellbeing-2019](http://www.bettercarecovworks.org.uk/year-of-wellbeing-2019) and see how you can be inspired. Or inspire. Whatever you may do, I wish you all the best for the coming year.



## Where the money comes from

In 2019/20, our total day-to-day spending on services (before we receive any income) is £619.3 million. We are spending £40.1 million more than last year, when we budgeted to spend £579.2 million.

The money we spend comes from central government and local income. The table below shows our current funding.

|   | 2019/2020<br>£ millions | Change<br>£ millions |
|---|-------------------------|----------------------|
| <b>Central government</b>                       |                         |                      |
| Revenue Support Grant                           | 0.0                     | -9.7                 |
| Specific government grants                      | 153.7                   | 15.6                 |
| Business rates                                  | 67.8                    | 2.5                  |
| <b>Local income</b>                             |                         |                      |
| Council tax                                     | 296.9                   | 21.6                 |
| Extra Council tax collected from previous years | 1.5                     | -0.7                 |
| Other Contributions, fees and charges           | 92.7                    | 18.1                 |
| Use of reserves                                 | 6.7                     | -7.3                 |
| <b>Total service costs</b>                      | <b>619.3</b>            | <b>40.1</b>          |

## How our spending has changed

|   | Gross<br>Expenditure<br>£ millions | Gross<br>Income<br>£ millions | Net<br>Expenditure<br>£ millions |
|---|------------------------------------|-------------------------------|----------------------------------|
| <b>Planned Spending last year 2018/19</b> | <b>579.3</b>                       | <b>-212.7</b>                 | <b>366.4</b>                     |
| Adult Social Care Change                  | 14.1                               | -8.0                          | 6.1                              |
| Childrens Social Care Change              | 9.6                                | -7.2                          | 2.4                              |
| Education Change                          | 8.0                                | -6.0                          | 2.0                              |
| Other Changes                             | 8.4                                | -12.5                         | -4.1                             |
| <b>Planned Spending for 2019/20</b>       | <b>619.3</b>                       | <b>-246.4</b>                 | <b>372.9</b>                     |
| <b>Change</b>                             | <b>40.1</b>                        | <b>-33.7</b>                  | <b>6.5</b>                       |

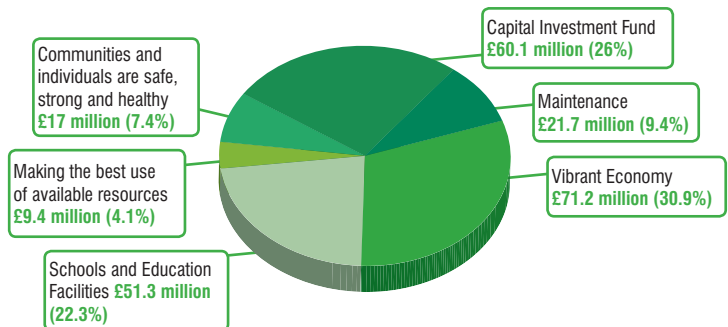
## How the money is spent

|  | 2018/2019<br>Spending<br>after<br>income<br>£ millions | 2019/2020<br>Spending<br>before<br>income<br>£ millions | Income<br>£ millions | 2019/2020<br>Spending<br>after<br>income<br>£ millions | Cost for<br>each<br>person<br>£ |
|--|--|---|----------------------|--|---------------------------------|
| <b>Communities Directorate</b>                               |  |   |                      |  |                                 |
| Education Services   | 22.8   | 113.9   | -89.2                | 24.7   | 43.8                            |
| Environment Services   | 44.4   | 55.8  | -11.9                | 43.9   | 77.7                            |
| Fire & Rescue  | 19.1   | 20.5  | -0.2                 | 20.3   | 35.9                            |
| Strategic Commissioner for<br>Communities Directorate        | 5.4  | 17.9  | -11.9                | 6.0  | 10.6                            |
| <b>People Directorate</b>                                    |  |   |                      |  |                                 |
| Adult Social Care  | 117.5  | 185.7   | -62.1                | 123.5  | 218.6                           |
| Children & Families  | 60.5   | 76.6  | -13.6                | 63.0   | 111.4                           |
| Strategic Commissioner for People Directorate                | 12.8   | 43.7  | -33.2                | 10.5   | 18.6                            |
| <b>Resources Directorate</b>                                 |  |   |                      |  |                                 |
| Business & Customer Services                                 | 8.6  | 10.9  | -2.3                 | 8.6  | 15.3                            |
| Commissioning Support Unit                                   | 4.3  | 4.0   | -0.6                 | 3.4  | 6.0                             |
| Enabling Services  | 20.4   | 25.7  | -4.7                 | 21.0   | 37.1                            |
| Finance & ICT  | 4.2  | 6.1   | -1.9                 | 4.2  | 7.4                             |
| Governance & Policy  | 3.4  | 4.5   | -2.5                 | 2.1  | 3.6                             |
| Other Services   | 43.2   | 54.0  | -12.4                | 41.6   | 73.6                            |
| <b>Service costs</b>   | <b>366.4</b>   | <b>619.3</b>  | <b>-246.4</b>        | <b>372.9</b>   | <b>659.8</b>                    |
| Money taken from (-) or put into our savings                 | -14.0  | -6.7  |                      | -6.7   | -11.8                           |
| <b>Our budget</b>  | <b>352.4</b>   | <b>612.6</b>  | <b>-246.4</b>        | <b>366.2</b>   | <b>647.9</b>                    |
| <b>Less money from the Government</b>                        |  |   |                      |  |                                 |
| Revenue support grant  | -9.7   |   |                      | 0.0  | 0.0                             |
| Business rates   | -65.3  |   |                      | -67.8  | -120.0                          |
| Extra council tax collection from previous years             | -2.1   |   |                      | -1.5   | -2.6                            |
| <b>Amount we will raise from the council tax (£ million)</b> |  |   |                      |  |                                 |
|  | <b>275.3</b>   |   |                      | <b>296.9</b>   | <b>525.3</b>                    |
| <b>Tax base</b>  | <b>201,880.4</b>                                       |   |                      | <b>207,376.6</b>                                       |                                 |
| <b>Band - D council tax (£)</b>                              | <b>£1,363.68</b>                                       |   |                      | <b>£1,431.81</b>                                       |                                 |

## Capital spending

Apart from our day-to-day costs, we also spend money on land, buildings, new roads, major maintenance work and vehicles.

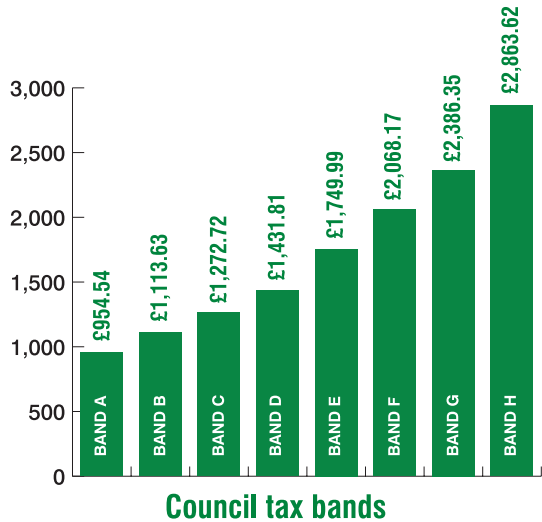
The chart below shows our planned capital spending of £230.6 million in 2019/20.



## Council Tax

The chart shows our council tax for properties in each valuation band for 2019/2020.

|        |          |
|--------|----------|
| Band A | 954.54   |
| Band B | 1,113.63 |
| Band C | 1,272.72 |
| Band D | 1,431.81 |
| Band E | 1,749.99 |
| Band F | 2,068.17 |
| Band G | 2,386.35 |
| Band H | 2,863.62 |



## Notes

Figures may not sum due to rounding. The council passes on funds received from the Department for Education to schools as part of the Dedicated Schools Grant. These figures have been excluded as they do not affect the council's resources. 2018/19 comparator figures have been adjusted to reflect organisational structure changes 'Other services' includes financing, banking and managing money and insurance. We estimate that in 2019/20, 565,200 people will be living in Warwickshire.

The Secretary of State for Communities and Local Government has made an offer to adult social care authorities. ("Adult social care authorities" are local authorities which have functions under Part 1 of the Care Act 2014, namely county councils in England, district councils for an area in England for which there is no county council, London borough councils, the Common Council of the City of London and the Council of the Isles of Scilly.)

The offer is the option of an adult social care authority being able to charge an

additional "precept" on its council tax for financial years from the financial year beginning in 2016 without holding a referendum, to assist the authority in meeting expenditure on adult social care. Subject to the annual approval of the House of Commons, the Secretary of State intends to offer the option of charging the "precept" at an appropriate level in each financial year up to and including the financial year 2019-20.

The council has decided to levy the additional 2% council tax to contribute to the funding of the additional costs facing adult social care, as allowed by the government.

The additional 2% Adult Social Care levy in 2019/20 including the amount raised by the 2% levy in 2016/17, 2017/18 and 2018/19, will raise £21.165 million in 2019/20.

These funds will be used to help the Service with much needed flexibility to manage its resources in the most effective way. The service will focus on the transformation of adult social care pathways, the way we deploy

social workers and the enhancement of information and advice to enable people to shape their own solutions

If you have any complaints, comments or suggestions about our services please contact our customer service centre on 01926 410410.

We provide a wide range of services on our website. For example, you can renew library books, check bus timetables, apply to be a foster parent and apply for copies of birth, marriage or death certificates.

For more information, go to [www.warwickshire.gov.uk](http://www.warwickshire.gov.uk). Your local borough or district council collects your council tax. They will be able to help you if you have any questions about your bill or about whether you are entitled to Council Tax Support.

This leaflet contains important information. If you would like information in another language or format please call 01926 415000. Warwickshire County Council Contact: Assistant Director - Finance & ICT Phone: 01926 412441.

# Elections Matter

**On 2 May this year, not only will electors have the chance to vote at the Council Election for all Stratford-on-Avon District Wards, but all Parish and Town Councils are up for election too.**

The District Council is made up of 36 wards, each having one councillor, elected for four years.

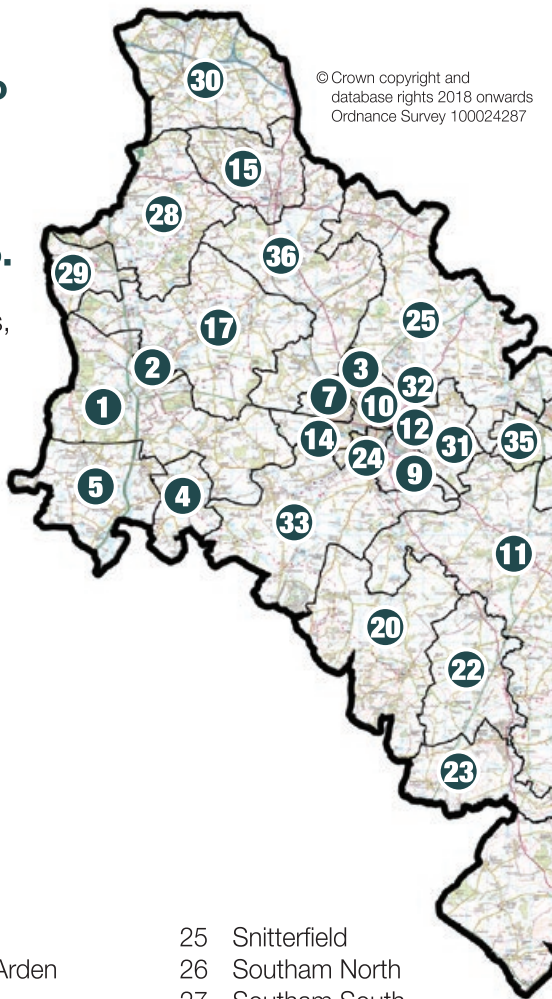
There are 556 parish/town councillors to be elected in 79 parish councils and four town councils.

This is your chance to have your say on who will govern at a local level for the next four years.

Keep your eye out for your poll card, which will tell you where your polling station is.

## Key to the number on the map and the name of District Ward

|    |                          |    |                              |    |                                  |
|----|--------------------------|----|------------------------------|----|----------------------------------|
| 1  | Alcester and Rural       | 14 | Hathaway                     | 25 | Snitterfield                     |
| 2  | Alcester Town            | 15 | Henley-in-Arden              | 26 | Southam North                    |
| 3  | Avenue                   | 16 | Kineton                      | 27 | Southam South                    |
| 4  | Bidford East             | 17 | Kinwarton                    | 28 | Studley with Mappleborough Green |
| 5  | Bidford West and Salford | 18 | Long Itchington and Stockton | 29 | Studley with Sambourne           |
| 6  | Bishop's Itchington      | 19 | Napton and Fenny Compton     | 30 | Tanworth-in-Arden                |
| 7  | Bishopton                | 20 | Quinton                      | 31 | Tiddington                       |
| 8  | Brailes and Compton      | 21 | Red Horse                    | 32 | Welcombe                         |
| 9  | Bridgetown               | 22 | Shipston North               | 33 | Welford-on-Avon                  |
| 10 | Clopton                  | 23 | Shipston South               | 34 | Wellesbourne East                |
| 11 | Ettington                | 24 | Shottery                     | 35 | Wellesbourne West                |
| 12 | Guildhall                |    |                              | 36 | Wootton Wawen                    |
| 13 | Harbury                  |    |                              |    |                                  |



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Ordnance Survey 100024287

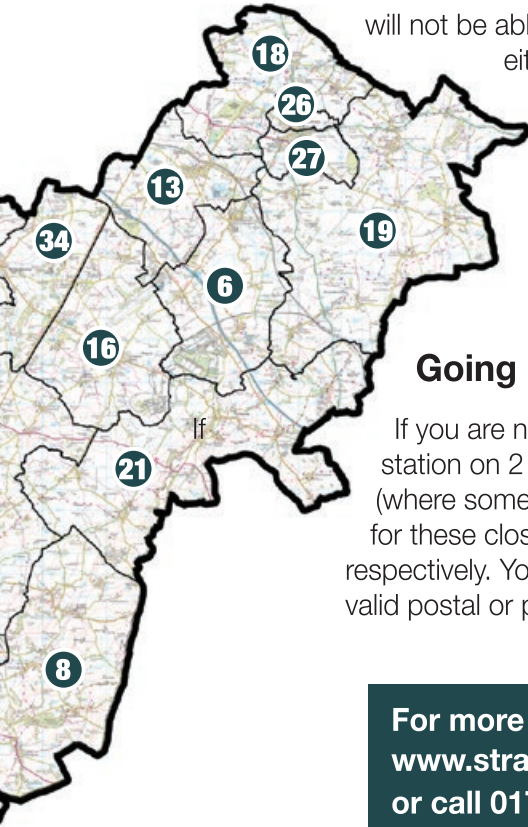


# Local Elections on 2 May

## Electoral Registration

Everyone is responsible for their own registration and not just one person in the 'household'. If you are not on the electoral register you will not be able to vote and may not be able to get credit either. If you don't receive a poll card by 5 April contact the District Council to check if you are registered. In order to vote this year you need to be registered by 12 April and can do this by going to

[www.gov.uk/register-to-vote](http://www.gov.uk/register-to-vote)



## Going away?

If you are not going to be able to get to the polling station on 2 May you can have a postal vote or proxy (where someone votes on your behalf). Applications for these close at 5pm on 15 April and 5pm on 24 April respectively. You must be on the electoral register to have a valid postal or proxy vote.

For more information go to  
[www.stratford.gov.uk/elections](http://www.stratford.gov.uk/elections)  
or call 01789 260208

For all your election news follow  
 @sdcelects



**YOUR VOTE MATTERS**

**MAKE SURE YOU'RE IN**



Sign up to a free diet plan to help you waste less, recycle more and earn points to win prizes for yourself and local charities.



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[www.warwickshire.slim-your-bin.com](http://www.warwickshire.slim-your-bin.com)

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in to Win?

Feed your green bin  
to win monthly prizes



Sign up at:  
[www.feedyourcaddy.co.uk](http://www.feedyourcaddy.co.uk)

[www.warwickshire.gov.uk/foodwaste](http://www.warwickshire.gov.uk/foodwaste)



 Warwickshire  
recycles

 Warwickshire  
County Council

 WarwickshireRecycles  
 @MarksRecycles



# YOUR PULL-OUT GUIDE TO THE REFUSE AND RECYCLING SERVICE



1 April 2019 to 31 March 2020

## ZONE 1

- RUBBISH COLLECTED**  
Grey Bin collected on days marked black
- RECYCLING & GARDEN/FOOD WASTE COLLECTED**  
Blue Lidded Bin and Green Bin collected on days marked white

## ZONE 2

- RUBBISH COLLECTED**  
Grey Bin collected on days marked white
- RECYCLING & GARDEN/FOOD WASTE COLLECTED**  
Blue Lidded Bin and Green Bin collected on days marked black

To find out which zone you are in please visit [www.stratford.gov.uk/bincalendar](http://www.stratford.gov.uk/bincalendar)

| APRIL 2019 |    |    |    |    |
|------------|----|----|----|----|
| M          | T  | W  | Th | F  |
| 1          | 2  | 3  | 4  | 5  |
| 8          | 9  | 10 | 11 | 12 |
| 15         | 16 | 17 | 18 | 19 |
| 22         | 23 | 24 | 25 | 26 |
| 29         | 30 |    |    |    |

| MAY 2019 |    |    |    |    |
|----------|----|----|----|----|
| M        | T  | W  | Th | F  |
|          |    | 1  | 2  | 3  |
| 6        | 7  | 8  | 9  | 10 |
| 13       | 14 | 15 | 16 | 17 |
| 20       | 21 | 22 | 23 | 24 |
| 27       | 28 | 29 | 30 | 31 |

| JUNE 2019 |    |    |    |    |
|-----------|----|----|----|----|
| M         | T  | W  | Th | F  |
| 3         | 4  | 5  | 6  | 7  |
| 10        | 11 | 12 | 13 | 14 |
| 17        | 18 | 19 | 20 | 21 |
| 24        | 25 | 26 | 27 | 28 |
|           |    |    |    |    |

| JULY 2019 |    |    |    |    |
|-----------|----|----|----|----|
| M         | T  | W  | Th | F  |
| 1         | 2  | 3  | 4  | 5  |
| 8         | 9  | 10 | 11 | 12 |
| 15        | 16 | 17 | 18 | 19 |
| 22        | 23 | 24 | 25 | 26 |
| 29        | 30 | 31 |    |    |

| AUGUST 2019 |    |    |    |    |
|-------------|----|----|----|----|
| M           | T  | W  | Th | F  |
|             |    |    | 1  | 2  |
| 5           | 6  | 7  | 8  | 9  |
| 12          | 13 | 14 | 15 | 16 |
| 19          | 20 | 21 | 22 | 23 |
| 26          | 27 | 28 | 29 | 30 |

| SEPTEMBER 2019 |    |    |    |    |
|----------------|----|----|----|----|
| M              | T  | W  | Th | F  |
| 2              | 3  | 4  | 5  | 6  |
| 9              | 10 | 11 | 12 | 13 |
| 16             | 17 | 18 | 19 | 20 |
| 23             | 24 | 25 | 26 | 27 |
| 30             |    |    |    |    |

| OCTOBER 2019 |    |    |    |    |
|--------------|----|----|----|----|
| M            | T  | W  | Th | F  |
|              | 1  | 2  | 3  | 4  |
| 7            | 8  | 9  | 10 | 11 |
| 14           | 15 | 16 | 17 | 18 |
| 21           | 22 | 23 | 24 | 25 |
| 28           | 29 | 30 | 31 |    |

| NOVEMBER 2019 |    |    |    |    |
|---------------|----|----|----|----|
| M             | T  | W  | Th | F  |
|               |    |    |    | 1  |
| 4             | 5  | 6  | 7  | 8  |
| 11            | 12 | 13 | 14 | 15 |
| 18            | 19 | 20 | 21 | 22 |
| 25            | 26 | 27 | 28 | 29 |

| DECEMBER 2019 |    |    |    |    |
|---------------|----|----|----|----|
| M             | T  | W  | Th | F  |
| 2             | 3  | 4  | 5  | 6  |
| 9             | 10 | 11 | 12 | 13 |
| 16            | 17 | 18 | 19 | 20 |
| 23            | 24 | 25 | 26 | 27 |
| 30            | 31 |    |    |    |

| JANUARY 2020 |    |    |    |    |
|--------------|----|----|----|----|
| M            | T  | W  | Th | F  |
|              |    | 1  | 2  | 3  |
| 6            | 7  | 8  | 9  | 10 |
| 13           | 14 | 15 | 16 | 17 |
| 20           | 21 | 22 | 23 | 24 |
| 27           | 28 | 29 | 30 | 31 |

| FEBRUARY 2020 |    |    |    |    |
|---------------|----|----|----|----|
| M             | T  | W  | Th | F  |
| 3             | 4  | 5  | 6  | 7  |
| 10            | 11 | 12 | 13 | 14 |
| 17            | 18 | 19 | 20 | 21 |
| 24            | 25 | 26 | 27 | 28 |
|               |    |    |    |    |

| MARCH 2020 |    |    |    |    |
|------------|----|----|----|----|
| M          | T  | W  | Th | F  |
| 2          | 3  | 4  | 5  | 6  |
| 9          | 10 | 11 | 12 | 13 |
| 16         | 17 | 18 | 19 | 20 |
| 23         | 24 | 25 | 26 | 27 |
| 30         | 31 |    |    |    |

**25 26 1** There will be no collections on 25, 26 December 2019 and 1 January 2020. Services will be provided as normal on all other Bank Holidays - see later page

**Putting bins out for collection** - Please place wheeled bins (or equivalent receptacles) at your property boundary with their lids down, clearly visible to the collection crews, by 6.00am on your collection day.

**Extra waste** - If you have additional recycling, you can place in it a box or rigid container next to your blue lidded wheeled bin for collection. Additional refuse will not be taken.

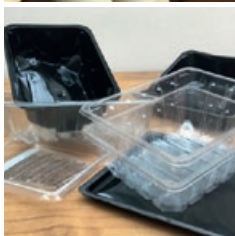
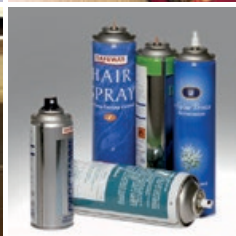
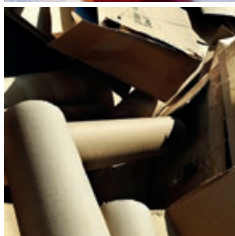
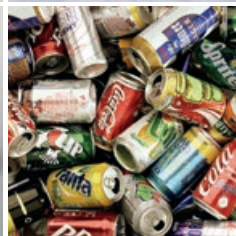
For more information, please telephone 01789 260616  
email [streetscene@stratford-dc.gov.uk](mailto:streetscene@stratford-dc.gov.uk) or visit [www.stratford.gov.uk](http://www.stratford.gov.uk)

# Items that CAN be collected from your recycling bins & boxes

- \* Paper & cardboard
- \* Empty, clean, plastic pots, tubs and trays of any colour
- \* Empty, clean, cartons & tetrapaks
- \* Empty, clean, glass jars & bottles with or without lids
- \* Empty, clean, tins & cans
- \* Empty aerosols
- \* Clean foil & foil trays
- \* Empty plastic bottles



 **recycle**  
for Stratford District

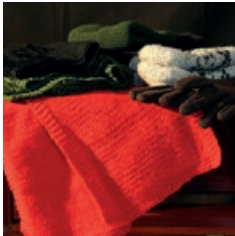


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email [streetscene@stratford-dc.gov.uk](mailto:streetscene@stratford-dc.gov.uk) or visit [www.stratford.gov.uk](http://www.stratford.gov.uk)



# Items that CAN NOT be collected from your recycling bins & boxes

- \* Nappies
- \* Food waste
- \* Plastic bags & film
- \* Shredded paper
- \* Metallic plastics used for crisp packets & pet food pouches
- \* Scrap metal, such as, baking trays, pans & car parts
- \* Electronics
- \* Expanded polystyrene
- \* Textiles
- \* Crockery, cutlery & drinks glasses
- \* Shiny / glittery wrapping paper



For daily hints and tips follow us on Facebook and Twitter



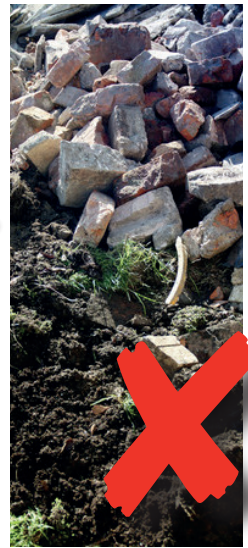
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email [streetscene@stratford-dc.gov.uk](mailto:streetscene@stratford-dc.gov.uk) or visit [www.stratford.gov.uk](http://www.stratford.gov.uk)



# Items that CAN be collected from your green bin



- \* Food waste
- \* Grass cuttings
- \* Hedge cuttings
- \* Twigs, branches and small logs (maximum 10cm diameter)
- \* Christmas trees
- \* Plants, flowers, leaves and prunings
- \* Cut flowers and house plants
- \* Bark and wood shavings
- \* Animal bedding from vegetarian pets (e.g. rabbits)



**NO rubble**  
**NO soil**  
**NO turf**



We also collect textiles, small electrical items and household batteries. Please put them in a standard size carrier bag next to your bin on your normal collection day.

**Please do not put any of these items in your blue lidded bin.**

## CHRISTMAS AND NEW YEAR ARRANGEMENTS 2019-20

The only changes to collections over the festive period are as follows.  
All other collections will take place on your usual day.

| If your normal collection day is | If it is your refuse week your grey bin will be collected | If it is your recycling week your blue bin will be collected | If it is your recycling week your green bin will be collected |
|----------------------------------|---|--|---|
| <b>Wednesday 25 December</b>     | <b>Friday 27 December</b>                                 | <b>Friday 27 December</b>                                    | <b>Saturday 28 December</b>                                   |
| <b>Thursday 26 December</b>      | <b>Saturday 28 December</b>                               | <b>Saturday 28 December</b>                                  | <b>Saturday 28 December</b>                                   |
| Friday 27 December               | Normal Collection   | Normal Collection  | <b>Saturday 28 December</b>                                   |
| <b>Wednesday 1 January</b>       | <b>Thursday 2 January</b>                                 | <b>Thursday 2 January</b>                                    | <b>Saturday 4 January</b>                                     |
| Thursday 2 January               | Normal Collection   | Normal Collection  | <b>Saturday 4 January</b>                                     |

For more information, please telephone 01789 260616  
email [streetscene@stratford-dc.gov.uk](mailto:streetscene@stratford-dc.gov.uk) or visit [www.stratford.gov.uk](http://www.stratford.gov.uk)

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When I go around the county talking to the public, people make it very clear to me that they want to see additional police officers out on patrol and working to protect our communities and for crimes to be investigated quickly and

effectively when they are reported. Similarly, when I talk to police officers in Warwickshire, I hear of the increased workloads that they are all having to carry in order to meet the current rising levels of demand.

These are the two major factors which have influenced my decision to increase the police precept this year. No tax rise is ever going to be universally popular and I have listened carefully to the more than 2,600 responses received through my public consultation. The budget I am setting will allow for the recruitment of substantial numbers of police officers over

the next 12-18 months, bolstered by extra police community support officers and crime investigators who can provide additional support and expertise where needed to bring criminals to justice.

This will take time to implement fully but I am confident we can build on the momentum of the current Warwickshire Police recruitment campaign, which is set to deliver by early summer in 2019 the additional 50 officers I funded in the 2018/19 precept.

Taken together, these increases will mean that over the next few years the numbers of police officer posts in Warwickshire will be heading back up to just under 1,000 and I am sure that is something that will be warmly welcomed by the public.

**Philip Secombe TD**  
Police and Crime Commissioner for Warwickshire

## HOW THE POLICE PRECEPT RISE WILL BE USED

**THE COMMISSIONER WILL INVEST THE EXTRA FUNDING ON:**



**85**  
POLICE OFFICERS



**5**  
PCSOs



**10**  
CRIME INVESTIGATORS



**EXPANDED PATROL POLICING**  
40 more officers to deal with calls to 999 and 101



**ENHANCED HARM PROTECTION AND CSE TEAMS**  
More officers to investigate crimes against the vulnerable



**BOOSTED SAFER NEIGHBOURHOOD TEAMS**  
Extra officers and PCSOs to problem solve in communities



**A NEW RURAL CRIME TEAM COUNTYWIDE**  
Focused on tackling crime in rural areas of Warwickshire



**BURGLARY, VEHICLE CRIME & OFFENDER MANAGEMENT**  
Targeting prolific offenders and bringing them to justice



**EXTRA INVESTIGATIVE CAPACITY**  
More detectives and civilian investigators to boost CID

@WarwickshirePCC

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**Email:** [opcc@warwickshire.pnn.police.uk](mailto:opcc@warwickshire.pnn.police.uk)

**Phone:** 01926 412322

@WarwickshirePCC

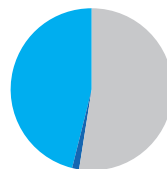
**Write to:** Philip Secombe, Police and Crime Commissioner for Warwickshire, 3 Northgate Street, Warwick, CV34 4SP

## Council Tax Band - what will I pay?

|          |          |          |          |
|----------|----------|----------|----------|
| <b>A</b> | <b>B</b> | <b>C</b> | <b>D</b> |
| £151.99  | £177.32  | £202.65  | £227.98  |
| <b>E</b> | <b>F</b> | <b>G</b> | <b>H</b> |
| £278.64  | £329.30  | £379.97  | £455.96  |

The amount you pay for the police service will increase by 11.77% in 2019/20. Council tax bands are calculated to four decimal places, but presented here to two decimal places, therefore they may vary by plus/minus 0.01p

## How are the police funded?



- Central government funding (£54.16m)
- Savings reserves (£1.28m)
- Council Tax (£47.27m)

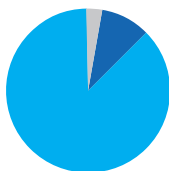
## How the money is spent?

In 2019/20 we plan to spend **£110.97m** before income and use of reserves. Our day-to-day spending (net of fees, specific grants and reserves) is **£101.435m**. The expenditure on police services has **increased by £6.0m**.

| Spending                                | 2018/19                | 2019/20                |                           |
|---|------------------------|------------------------|---------------------------|
|   | Spending<br>£ millions | Spending<br>£ millions | Cost for each<br>person £ |
| Expenditure on police services          | 104.925                | 110.965                | 196.54                    |
| Income                                  | -6.722                 | -8.246                 | -14.61                    |
| <b>Total cost of service</b>            | <b>98.203</b>          | <b>102.719</b>         | <b>181.93</b>             |
| Transfer from reserves                  | 3.772                  | -1.284                 | -2.27                     |
| <b>Our budget</b>                       | <b>94.431</b>          | <b>101.435</b>         | <b>179.66</b>             |
| <b>Less funding from the Government</b> |                        |                        |                           |
| Police grant                            | -30.602                | -31.268                | -55.38                    |
| Revenue support grant                   | -17.181                | -17.519                | -31.03                    |
| Council tax support grant               | -3.910                 | -3.910                 | -6.93                     |
| Council tax freeze grant                | -1.244                 | -1.244                 | -2.20                     |
| <b>Council Tax</b>                      | <b>41.494</b>          | <b>47.495</b>          | <b>84.12</b>              |

## Capital spending

This chart shows our planned capital spending of **£13.4 million** in 2018/19. This is funded by borrowing, Government grant and the sale of police properties.



- Central government funding (£0.4m)
- Receipts from property sales (£1.3m)
- Borrowing (£11.7m)

## How the money has changed

Our budget has increased by **£7.0m**

|                                       | £<br>millions  |
|---------------------------------------|----------------|
| <b>Our budget 2018/19</b>             | <b>94.431</b>  |
| Savings                               | -1.394         |
| Inflation, pressures and developments | 5.910          |
| Movement in the use of reserves       | 2.488          |
| <b>Our budget 2019/20</b>             | <b>101.435</b> |





**South Warwickshire**  
Clinical Commissioning Group

## Your guide to NHS services

NHS South Warwickshire Clinical Commissioning Group (CCG) commissions health services, advice, prevention and interventions for patients in south Warwickshire. In Stratford this means commissioning services at your local hospitals and a vast array of community services, providing care at home.

The NHS is here to help everyone keep well. The information below will help you use the most appropriate service, and in turn you will be doing your bit to help the NHS.

### NHS Choices

NHS Choices provides comprehensive health information, helping you to make the best choices about your health and lifestyle: [www.nhs.uk](http://www.nhs.uk)

### NHS 111

If you need medical help fast but it's not a life-threatening situation, you can call the NHS **111** number. You can call **111** any time of the day, any day of the year. The call is free from landlines and mobiles.

### Pharmacies

As well as dispensing prescriptions, pharmacists provide a range of services and can give 'on the spot' help and advice on minor ailments such as: coughs, cold or flu; skin conditions; allergies; aches and pains; indigestion, diarrhoea; help losing weight or giving up smoking. To find your nearest pharmacy visit: [www.nhs.uk](http://www.nhs.uk)

### GP practices

GPs in south Warwickshire are now offering convenient appointments at evenings and weekends via the GP+ service. These are pre-bookable, same-day appointments at one of a number of centrally-located hub practices.

The hubs are staffed by teams from local GP practices. GP+ clinicians will have access to patient records, so your full medical history is known and records can be updated regardless of when or where you are seen. You can book an appointment through your normal GP practice.

To find a GP practice visit <https://www.nhs.uk/Service-Search/GP/LocationSearch/4>

## Hospitals

- Stratford-upon-Avon Hospital
- Ellen Badger Hospital
- Warwick Hospital

### Stratford Minor Injuries Unit

South Warwickshire NHS Foundation Trust runs the Minor Injuries Unit from Stratford-upon-Avon Hospital. This nurse led unit is open 7 days a week, 9am-5pm. Please note that there is no x-ray at the weekends. This unit can treat patients with minor injuries for example: minor burns, general fractures. If in doubt, contact the unit to seek advice on 01789 205831 ext. 5270

### Accident and Emergency Department

A&E at Warwick Hospital is for life-threatening accidents and emergencies only.

## 999

Call 999 in a medical emergency – when someone is seriously ill or injured and their life is at risk. Medical emergencies can include, loss of consciousness; an acute confused state; fits that are not stopping; persistent, severe chest pain; breathing difficulties; severe bleeding that cannot be stopped; severe allergic reactions; severe burns or scalds. Call 999 immediately if you or someone else is having a heart attack, stroke or major trauma.



# **Stratford** *Shopmobility*

*"Renewing Independence"*



*Shopmobility is a free service that helps anyone with mobility problems get around Stratford-upon-Avon town centre independently, with freedom and confidence.*



#### **WHO CAN USE SHOPMOBILITY?**

You do not have to be Registered Disabled to use Shopmobility. Anyone who has difficulty getting about on foot can borrow a wheelchair, scooter or wheel walker if they have limited mobility, have a temporary illness or had an accident.

#### **OPENING HOURS**

Monday 10am - 3pm  
Tuesday - Saturday 9am - 4.30pm  
Sunday (April to September) 10am - 4pm  
Sunday (October to March) Closed  
Bank Holiday Mondays (April to September)  
10am - 3pm

Times are subject to change.

The service may also open on additional Sundays for special events in the town.

Please check the website for details.

#### **HOW TO BOOK**

Advanced booking with the Shopmobility Office is advisable for wheelchairs and scooters. Daily use is free of charge. Longer term hire, with charges, is available on all equipment.

#### **CONTACT DETAILS**

**Level Two, Bridgeway Multi-Storey Car Park,**  
Stratford-upon-Avon CV37 6YX  
Telephone **01789 414534**  
Email **shop.mobility@stratford-dc.gov.uk**  
Website **www.stratford.gov.uk**

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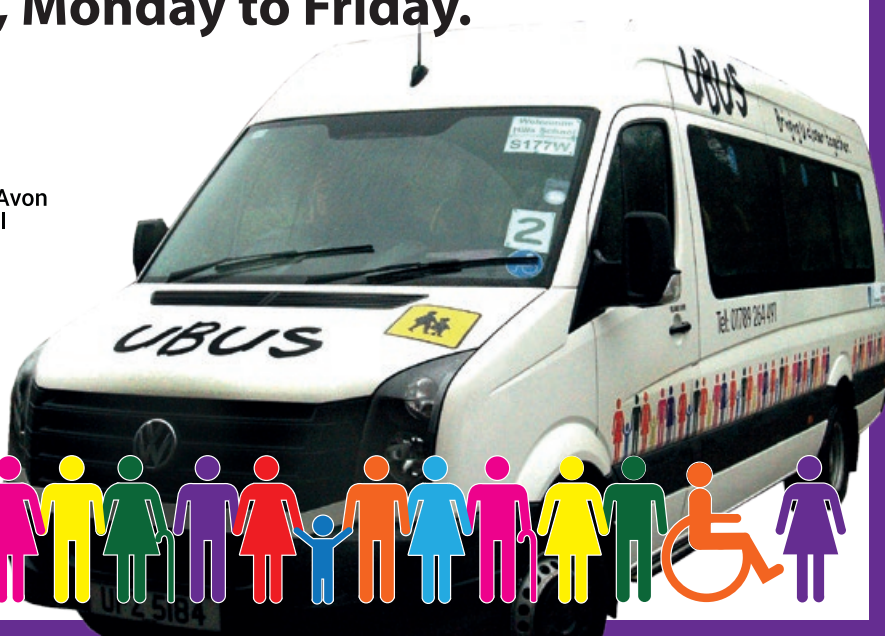
 01789 264491

 [UBUS@stratford-dc.gov.uk](mailto:UBUS@stratford-dc.gov.uk)

If you live in an area with limited public transport or you struggle to use public transport because of mobility or health issues then **UBUS** could be for you.

**UBUS** is a dial-a-ride service for people of all ages in the Stratford-on-Avon District, operating between 9:30am and 2:30pm, Monday to Friday.

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[dogstrustdogschoo](https://www.youtube.com/dogstrustdogschoo)

**And they  
thought  
they'd never  
be caught.**



If you suspect someone of **Benefit fraud** please contact the Department for Work and Pensions on the National Benefit Fraud Hotline **0800 854 440** for **any other type of fraud** please contact Stratford-on-Avon District Council on **01789 260486** or email [fraud@stratford-dc.gov.uk](mailto:fraud@stratford-dc.gov.uk)

**All calls are treated in confidence.**



Stratford-on-Avon  
District Council



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- Confidential help and advice
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- Medicines assessment and compliance.
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- Emergency contraception
- Stop Smoking support and advice
- Needle and syringe exchange
- Managed repeat prescriptions
- Electronic prescriptions
- Flu vaccination

Stratford Healthcare,  
Arden Street,  
Stratford Upon Avon CV37 6HJ  
Telephone 01789 200920  
Fax 01789 200922  
Email [info@avonpharm.co.uk](mailto:info@avonpharm.co.uk)

### Opening Hours

|           |                   |
|-----------|-------------------|
| Monday    | 07:00am - 23:00pm |
| Tuesday   | 07:00am - 23:00pm |
| Wednesday | 07:00am - 23:00pm |
| Thursday  | 07:00am - 23:00pm |
| Friday    | 07:00am - 23:00pm |
| Saturday  | 09:00am - 19:00pm |
| Sunday    | 08:00am - 18:00pm |

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- Midwifery Service
- Patient Participation Group (get involved)



Stratford Healthcare,  
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01789 292895  
[www.trinitycourtsurgery.nhs.uk](http://www.trinitycourtsurgery.nhs.uk)

To register with us all you need is a medical card or a signed registration application form which can be obtained from the practice or can be downloaded from the website [www.trinitycourtsurgery.nhs.uk](http://www.trinitycourtsurgery.nhs.uk)

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If you are experiencing domestic violence, you are not alone.



Refuge-Domestic Violence Service  
Warwickshire Helpline **0800 408 1552**

**Our services include:**

- Emergency safe accommodation for women and children
- Independent domestic violence advocacy for men and women navigating the legal system
- Outreach support for men and women in their own homes, in the community
- Drop-in services
- A 10 week women's group work programme
- Sanctuary scheme - providing additional security within a property



**DVSW@refuge.org.uk**  
In an emergency always call 999.

Image © Julian Niemann for Refuge

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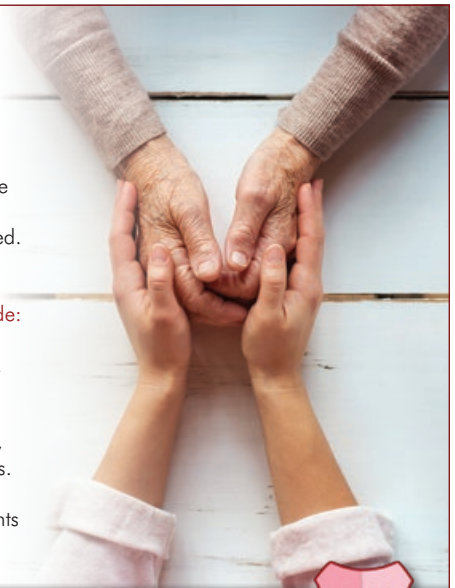
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*"The staff are patient and show great compassion, respect and sensitivity towards the residents as individuals and work very hard to stimulate and engage them in group activities."*



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\*mail order only



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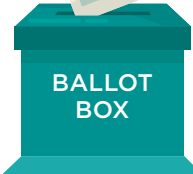
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*Anne Bird, Bristol*



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## Stratford-on-Avon District Council



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Warwickshire  
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## Warwickshire County Council

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## Warwickshire Police



For all non-emergency calls dial **101**

In an emergency dial **999** and ask for the police

Force Website: [www.warwickshire.police.uk](http://www.warwickshire.police.uk)



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