

Your Refuse & Recycling Calendar & Guide INSIDE



Your Services, Your Money

How Stratford-on-Avon District Council, Warwickshire County Council and the Office of the Police and Crime Commissioner spend your money - a guide for residents and business rate payers

Published March 2019

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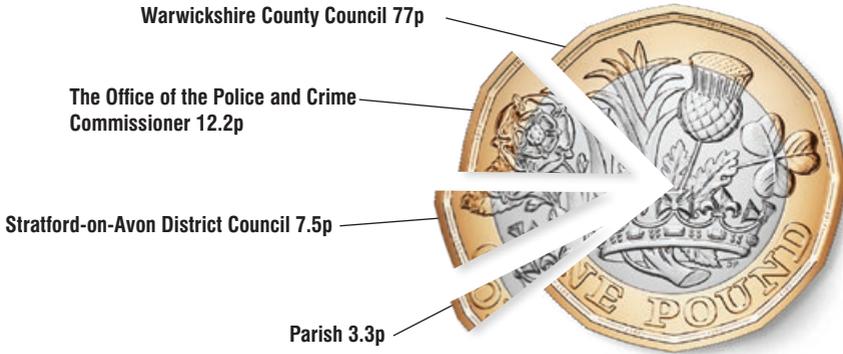


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Welcome to the joint council tax booklet which sets out how Stratford-on-Avon District Council, Warwickshire County Council and the Office of the Police and Crime Commissioner spend your money. This booklet has been funded by advertising revenue and is produced at no cost to those involved and no cost to the council tax payer.

Stratford-on-Avon District Council collects over £96.0m from council tax on behalf of all the authorities shown below. The total amount is then split to provide the services that are part of your everyday life.



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If you find the text in this booklet difficult to read we can supply it in a format better suited to your needs, please contact SDC on 01789 260105.

Front cover main image by William Mulryne, Photographer www.WilliamMulryne.com.

Council Tax Help

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- Constant Attendance Allowance
- Incapacity Benefit

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A message from Councillor Tony Jefferson

Leader, Stratford-on-Avon District Council



Setting the budget is one of the biggest responsibilities we have and is the result of at least 10 months' work. During the budget process we have continued to seek the views of the public, local businesses, staff, partners and of course Councillors to ensure that everybody's opinions are considered before we finally make these important decisions. The priorities reflected in our budget have received strong support from this consultation process.

Firstly and most significantly we are allowing sufficient resources for the District Council to take control of the future of Wellesbourne airfield. The District Council is committed to the continuance of aviation at the site and has approved policies within the Core Strategy to achieve this aim and to help preserve industrial land in the district, of which there is a shortage.

Funding for the next three years is also provided for Shakespeare's England, the Destination Management Organisation for our region. In these uncertain political and economic times it is extremely important that we maintain our funding to support this sector of our local economy, which is the second biggest industry in the district.

Other priorities include the UBUS community transport scheme, further homelessness prevention measures and investment in our ageing CCTV systems.

This is the last year of the four year finance settlement from central government; for the

first time ever the District Council is receiving no revenue support grant.

That said the budget is balanced with a modest contribution to our reserves. A key point people really do need to understand is that although our reserves are currently £9.2 million, reflecting our prudent and sound financial management in anticipation of the challenging times ahead, over the next five years these are forecast to reduce to £2.6 million. In reality our capability to use reserves to fund our activities ends in four years (2023/24).

Given the reductions in government support and the budget pressures, there is the need for a modest increase of 1.5% Council Tax, equating to £2.05 for a Band D property, but this is significantly less than the £5.00 maximum increase allowed by central government. We can deliver this through the sound financial management of the District Council's resources.

We are committed to keeping any increases in Council Tax to a minimum and I can assure you that this budget represents real value for money. This level of Council Tax will be the lowest within Warwickshire, and will be amongst the lowest 10% of District Councils in the country.

It is a tribute to all our staff that our latest satisfaction survey shows that despite the budget pressures, overall satisfaction with council services is 79.9%, the highest score recorded since the survey began in 2002.

Where Your District Council spends its money

EXPENDITURE	2018/19 £000's	2019/20 £000's
Housing Benefit	26,842	26,965
Housing	1,492	1,727
Recreation and Tourism	978	1,093
Grounds Maintenance	688	705
Parking Off Street	1,355	1,564
Planning	5,138	5,648
Environmental Health	1,758	1,853
Street Cleansing	1,584	1,639
Refuse Collection	4,107	4,280
Council Tax / National Non-Domestic Rates	1,089	1,129
Council Tax Benefits	583	565
Other Services less charges for use of Land, Buildings and Equipment	4,324	6,224
TOTAL GROSS EXPENDITURE	49,938	53,392
INCOME		
Government Grants	-26,991	-26,966
Fees & Charges	-6,196	-6,312
Interest	-167	-182
Other (grants,rent,sales)	-2,135	-2,290
TOTAL GROSS INCOME	-35,489	-35,750
Contribution to / -from reserves	1,292	4
NET EXPENDITURE	15,741	17,646

Where Your District Council gets its money

	2018/19 £000's	2019/20 £000's
Council Tax	7,499	7,697
Government Formula Grant	4,144	5,172
Specific Grants	299	299
New Homes Bonus	3,799	4,478
TOTAL	15,741	17,646

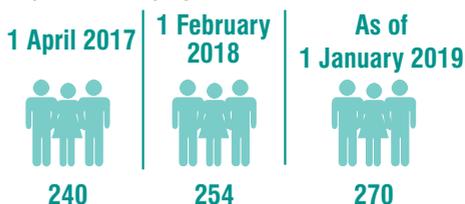
Your council tax explained

Your council tax is a local property tax that is charged in order to supplement Government funding of the local services provided by public authorities. It applies to properties used by people as their homes. The amount of council tax you pay is dependent upon which band your property is in. In addition Parish Councils throughout the District have additional expenses called precepts, which are added in proportion to your council tax depending on where you live.

Band SDC charges

A	92.75
B	108.20
C	123.66
D	139.12
E	170.04
F	200.95
G	231.87
H	278.24

Staff - The figures are based on full-time equivalent employees.



Help with meeting your council tax bill

If you are on a low income and liable to pay council tax, you could be eligible to receive help towards paying your council tax by claiming Local Council Tax Reduction. The Local Council Tax Reduction Scheme is available for benefit recipients who can claim help towards their council tax bill. If you would like to make a claim please contact the District Council on 01789 260991.

Additional Town and Parish Council precept information

Town/Parish	Year	Gross Expenditure	Contingency & Reserves	Income	Net Expenditure	Precept
		£000's	£000's	£000's	£000's	£'s
Alcester	2018/19	302	0	-51	251	250,746
	2019/20	312	0	-52	260	259,832
Bidford-on-Avon	2018/19	230	50	-27	253	253,345
	2019/20	245	50	-23	272	272,165
Shipston-on-Stour	2018/19	272	3	-54	221	221,020
	2019/20	285	0	-46	239	238,740
Southam	2018/19	219	-5	-12	202	201,685
	2019/20	234	-5	-9	220	220,450
Stratford-upon-Avon	2018/19	828	-48	-284	496	496,472
	2019/20	916	-140	-271	505	505,452
Studley	2018/19	164	15	-10	169	168,720
	2019/20	184	0	-10	174	173,612
Wellesbourne	2018/19	230	0	-5	225	225,000
	2019/20	235	0	-5	230	230,000



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Austin Heath, Warwick



Great Alne Park, Warwickshire

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5 Connolly Lodge

This charming first-floor home features two perfectly proportioned double bedrooms – one with en-suite – along with a separate bathroom and carefully designed kitchen. The adjacent living area offers an intimate space that's flooded with light.

£375,000

Austin Heath
Inspired in Warwick

104 Millway Lodge

This stunning first-floor apartment comprises two beautifully sized double bedrooms, with master en-suite and separate guest bathroom. The living area is flooded with light from the French doors which lead out to the balcony.

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Parish Council Precepts

Parish	Parish Precept 2018/19	Parish Precept 2019/20	2019/20 Band D Amount
Admington	£2,490	£3,100	£56.98
Alcester	£250,746	£259,832	£118.64
Alderminster	£10,351	£10,548	£36.68
Arrow (& Weethley)	£5,500	£5,500	£51.70
Aston Cantlow	£9,280	£9,350	£34.62
Avon Dassett	£15,270	£15,580	£143.77
Barton-on-the-Heath	£1,000	£1,000	£15.08
Bearley	£22,873	£22,873	£81.25
Beaudesert & Henley-in-Arden	£112,850	£115,760	£77.52
Bidford-on-Avon	£253,345	£272,165	£111.70
Binton	£3,800	£4,890	£33.07
Bishops Itchington	£85,000	£86,000	£93.86
Brailes	£13,760	£14,190	£26.74
Burmington	£2,710	£2,730	£40.07
Burton Dassett	£17,656	£18,380	£38.67
Butlers Marston	£960	£1,980	£19.45
Charlecote	£3,000	£3,000	£33.58
Cherington & Stourton	£3,940	£4,120	£18.38
Chesterton & Kingston	£1,000	£1,000	£14.11
Claverdon	£25,800	£29,920	£47.20
Clifford Chambers & Milcote	£7,800	£7,920	£32.97
Combroke	£4,284	£4,434	£46.25
Coughton	£4,500	£5,000	£47.73
Dorsington	£1,960	£1,980	£25.79
Ettington	£32,500	£34,800	£62.86
Exhall	£3,570	£3,590	£32.20
Farnborough	£13,082	£14,032	£113.27
Fenny Compton	£23,765	£23,710	£71.42
Gaydon	£11,273	£13,600	£61.02
Great Alne	£17,690	£18,398	£54.19
Great Wolford	£2,090	£3,500	£32.59
Halford	£7,050	£7,140	£43.91
Hampton Lucy	£14,580	£15,526	£65.92
Harbury	£107,027	£110,618	£93.89
Haselor	£4,490	£4,500	£43.49
Ilmington	£19,210	£19,820	£51.82
Kineton	£56,059	£63,825	£61.59
Kinwarton	£30,200	£30,000	£57.24
Ladbroke	£4,960	£5,500	£38.81
Langley	£1,200	£1,200	£12.76
Lighthorne	£13,681	£14,091	£53.53
Lighthorne Heath	£11,529	£13,463	£54.39
Little Compton	£6,290	£5,860	£38.69
Little Wolford	£480	£1,240	£19.74
Long Compton	£14,834	£15,043	£35.42

Parish	Parish Precept 2018/19	Parish Precept 2019/20	2019/20 Band D Amount
Long Itchington	£94,457	£100,546	£96.90
Loxley	£6,830	£6,890	£33.62
Luddington	£10,192	£15,546	£50.04
Mappleborough Green	£13,480	£13,890	£43.08
Marston Sicca	£13,125	£17,470	£35.95
Moreton Morrell	£22,330	£22,460	£67.87
Napton-on-the-Hill	£35,125	£39,300	£73.20
Newbold Pacey & Ashorne	£6,070	£6,204	£48.54
Oxhill	£8,390	£10,500	£51.41
Pillerton Hersey	£990	£1,500	£15.70
Pillerton Priors	£2,765	£2,710	£17.23
Preston-on-Stour	£6,430	£6,470	£78.78
Priors Hardwick	£1,740	£2,800	£31.26
Priors Marston	£17,560	£18,540	£68.62
Quinton	£28,087	£31,513	£31.84
Radway	£10,574	£11,162	£93.24
Ratley & Upton	£12,800	£13,420	£83.46
Salford Priors	£60,340	£63,970	£112.17
Sambourne	£8,367	£10,507	£29.13
Shipston-on-Stour	£221,020	£238,740	£107.91
Shotteswell	£6,480	£6,490	£52.47
Snitterfield	£24,410	£28,116	£47.16
Southam	£201,685	£220,450	£82.08
Stockton	£22,543	£24,860	£44.62
Stratford-upon-Avon	£496,472	£505,452	£38.32
Stretton-on-Fosse	£5,410	£5,440	£25.13
Studley	£168,720	£173,612	£86.97
Sutton-under-Brailes	£1,990	£2,600	£45.84
Tanworth-in-Arden	£49,320	£59,740	£37.20
Temple Grafton	£3,730	£3,750	£14.96
Tredington	£25,000	£25,000	£32.70
Tysoe	£37,864	£39,269	£74.01
Ufton	£7,900	£8,750	£81.37
Ullenhall	£5,500	£6,950	£19.67
Warmington & Arlescote	£7,869	£8,507	£47.36
Welford-on-Avon	£21,924	£22,890	£28.04
Wellesbourne & Walton	£225,000	£230,000	£80.51
Whichford & Ascott	£5,910	£6,150	£35.08
Wilmcote	£42,013	£42,263	£86.02
Wixford	£7,000	£7,000	£80.23
Wolverton	£2,460	£2,600	£21.45
Wootton Wawen	£21,531	£22,319	£37.92
TOTAL	£3,226,838	£3,407,054	
Average			£62.01

If your parish is not listed it is not raising a precept in 2019/20

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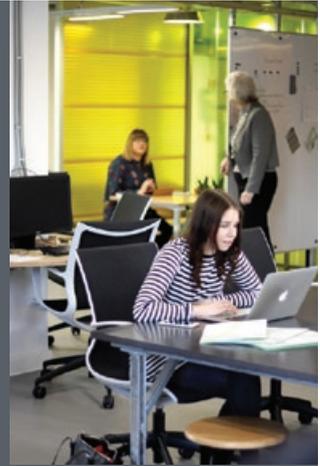
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- **Transport and Highways** - Technical Design, Engineering, Vehicle Maintenance
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Working for Warwickshire





A message from Councillor Izzi Seccombe

Leader, Warwickshire County Council



Dear resident

Welcome once again to Warwickshire County Council's section of the council tax booklet for 2019/20. In it, we set out details of how the county council spends the money available to us in order to make Warwickshire the best it can be for everyone, including our residents of all ages, our businesses and the many visitors who come to the county each year.

We have a very clear idea of what we want to do and how we will do it. Our priorities continue to be to protect our most vulnerable residents while maintaining a strong and vibrant economy where there are many opportunities for employment in a wide range of industries.

As you know, we are facing a very serious financial challenge with reduced funding, a growing population and also an ageing population with people living longer but often in ill health in their later years.

This has necessitated a change in our thinking about our business. We are seeking strong partnerships to help us to provide the very best and most resilient support, sharing information and resources where possible but reducing duplication to make what we all have go that bit further.

You will see that the county council's share of council tax has risen by 5%. This comprises a basic 3% rise as well as an additional 2% increase that the government allows us to levy in order to help us to fund social care. Like many councils, we have taken the government's option. The annual council tax bill is now £1,431.81 for a Band D property in 2019/20, an increase of £1.31 per week on last year's bill.

It is always very difficult when we have to decide between reducing services or increasing council tax. We do not like to increase the amount that our residents have to pay but it is necessary if we are

to continue not only to care for the people living in Warwickshire but also to make sure that the county continues to move forward and be a great place to live and to do business.

Communities are key to how effectively we can respond to the challenges facing us so we are also looking at how we can enable them to be stronger and as independent as possible.

With that in mind, I am going to take this opportunity to set you all a challenge which I very much hope you will accept.

2019 is the Year of Wellbeing in Coventry and Warwickshire. This is an opportunity for everyone to do something extra that will make you feel better and be more active.

Please join us on our journey towards health and wellbeing this year. Doing small things to improve your own day, or that of others in your community, can make a huge difference, not only in your own lives but that of the people in your communities.

Here is just a very small sample of some of the pledges that have been made; it doesn't need to be an enormous change. Our vision is to inspire everyone to recognise, celebrate and improve wellbeing. Some of our residents are doing that by

"Doing the daily mile"

"Reading more and sleeping more"

"Taking time to make healthy lunches."

"Encouraging others to be healthier."

I hope that you find it can make a really positive difference to your wellbeing, or that of someone in your community. By taking small steps together, we can really make a difference. Please go to www.bettercarecovworks.org.uk/year-of-wellbeing-2019 and see how you can be inspired. Or inspire. Whatever you may do, I wish you all the best for the coming year.

Where the money comes from

In 2019/20, our total day-to-day spending on services (before we receive any income) is £619.3 million. We are spending £40.1 million more than last year, when we budgeted to spend £579.2 million.

The money we spend comes from central government and local income. The table below shows our current funding.

	2019/2020 £ millions	Change £ millions
Central government		
Revenue Support Grant	0.0	-9.7
Specific government grants	153.7	15.6
Business rates	67.8	2.5
Local income		
Council tax	296.9	21.6
Extra Council tax collected from previous years	1.5	-0.7
Other Contributions, fees and charges	92.7	18.1
Use of reserves	6.7	-7.3
Total service costs	619.3	40.1

How our spending has changed

	Gross Expenditure £ millions	Gross Income £ millions	Net Expenditure £ millions
Planned Spending last year 2018/19	579.3	-212.7	366.4
Adult Social Care Change	14.1	-8.0	6.1
Childrens Social Care Change	9.6	-7.2	2.4
Education Change	8.0	-6.0	2.0
Other Changes	8.4	-12.5	-4.1
Planned Spending for 2019/20	619.3	-246.4	372.9
Change	40.1	-33.7	6.5

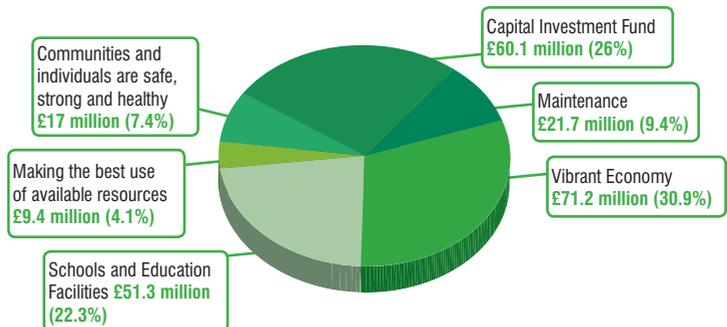
How the money is spent

	2018/2019 Spending after income £ millions	2019/2020 Spending before income £ millions	Income £ millions	2019/2020 Spending after income £ millions	Cost for each person £
Communities Directorate					
Education Services	22.8	113.9	-89.2	24.7	43.8
Environment Services	44.4	55.8	-11.9	43.9	77.7
Fire & Rescue	19.1	20.5	-0.2	20.3	35.9
Strategic Commissioner for Communities Directorate	5.4	17.9	-11.9	6.0	10.6
People Directorate					
Adult Social Care	117.5	185.7	-62.1	123.5	218.6
Children & Families	60.5	76.6	-13.6	63.0	111.4
Strategic Commissioner for People Directorate	12.8	43.7	-33.2	10.5	18.6
Resources Directorate					
Business & Customer Services	8.6	10.9	-2.3	8.6	15.3
Commissioning Support Unit	4.3	4.0	-0.6	3.4	6.0
Enabling Services	20.4	25.7	-4.7	21.0	37.1
Finance & ICT	4.2	6.1	-1.9	4.2	7.4
Governance & Policy	3.4	4.5	-2.5	2.1	3.6
Other Services	43.2	54.0	-12.4	41.6	73.6
Service costs	366.4	619.3	-246.4	372.9	659.8
Money taken from (-) or put into our savings	-14.0	-6.7		-6.7	-11.8
Our budget	352.4	612.6	-246.4	366.2	647.9
Less money from the Government					
Revenue support grant	-9.7			0.0	0.0
Business rates	-65.3			-67.8	-120.0
Extra council tax collection from previous years	-2.1			-1.5	-2.6
Amount we will raise from the council tax (£ million)					
	275.3			296.9	525.3
Tax base	201,880.4			207,376.6	
Band - D council tax (£)	£1,363.68			£1,431.81	

Capital spending

Apart from our day-to-day costs, we also spend money on land, buildings, new roads, major maintenance work and vehicles.

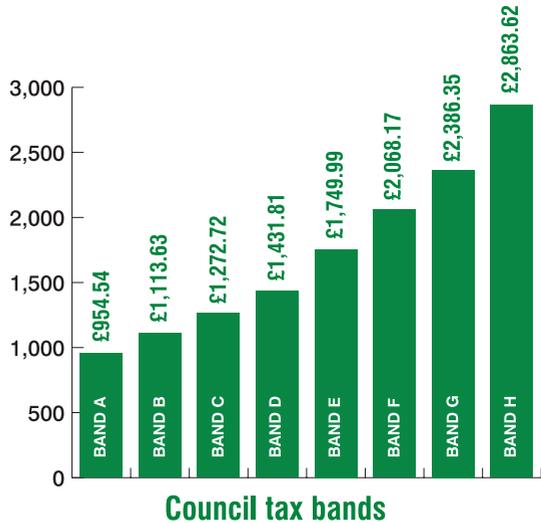
The chart below shows our planned capital spending of £230.6 million in 2019/20.



Council Tax

The chart shows our council tax for properties in each valuation band for 2019/2020.

Band A	954.54
Band B	1,113.63
Band C	1,272.72
Band D	1,431.81
Band E	1,749.99
Band F	2,068.17
Band G	2,386.35
Band H	2,863.62



Notes

Figures may not sum due to rounding. The council passes on funds received from the Department for Education to schools as part of the Dedicated Schools Grant. These figures have been excluded as they do not affect the council's resources. 2018/19 comparator figures have been adjusted to reflect organisational structure changes 'Other services' includes financing, banking and managing money and insurance. We estimate that in 2019/20, 565,200 people will be living in Warwickshire.

The Secretary of State for Communities and Local Government has made an offer to adult social care authorities. ("Adult social care authorities" are local authorities which have functions under Part 1 of the Care Act 2014, namely county councils in England, district councils for an area in England for which there is no county council, London borough councils, the Common Council of the City of London and the Council of the Isles of Scilly.)

The offer is the option of an adult social care authority being able to charge an

additional "precept" on its council tax for financial years from the financial year beginning in 2016 without holding a referendum, to assist the authority in meeting expenditure on adult social care. Subject to the annual approval of the House of Commons, the Secretary of State intends to offer the option of charging the "precept" at an appropriate level in each financial year up to and including the financial year 2019-20.

The council has decided to levy the additional 2% council tax to contribute to the funding of the additional costs facing adult social care, as allowed by the government.

The additional 2% Adult Social Care levy in 2019/20 including the amount raised by the 2% levy in 2016/17, 2017/18 and 2018/19, will raise £21.165 million in 2019/20.

These funds will be used to help the Service with much needed flexibility to manage its resources in the most effective way. The service will focus on the transformation of adult social care pathways, the way we deploy

social workers and the enhancement of information and advice to enable people to shape their own solutions

If you have any complaints, comments or suggestions about our services please contact our customer service centre on 01926 410410.

We provide a wide range of services on our website. For example, you can renew library books, check bus timetables, apply to be a foster parent and apply for copies of birth, marriage or death certificates.

For more information, go to www.warwickshire.gov.uk. Your local borough or district council collects your council tax. They will be able to help you if you have any questions about your bill or about whether you are entitled to Council Tax Support.

This leaflet contains important information. If you would like information in another language or format please call 01926 415000. Warwickshire County Council Contact: Assistant Director - Finance & ICT Phone: 01926 412441.

Elections Matter

On 2 May this year, not only will electors have the chance to vote at the Council Election for all Stratford-on-Avon District Wards, but all Parish and Town Councils are up for election too.

The District Council is made up of 36 wards, each having one councillor, elected for four years.

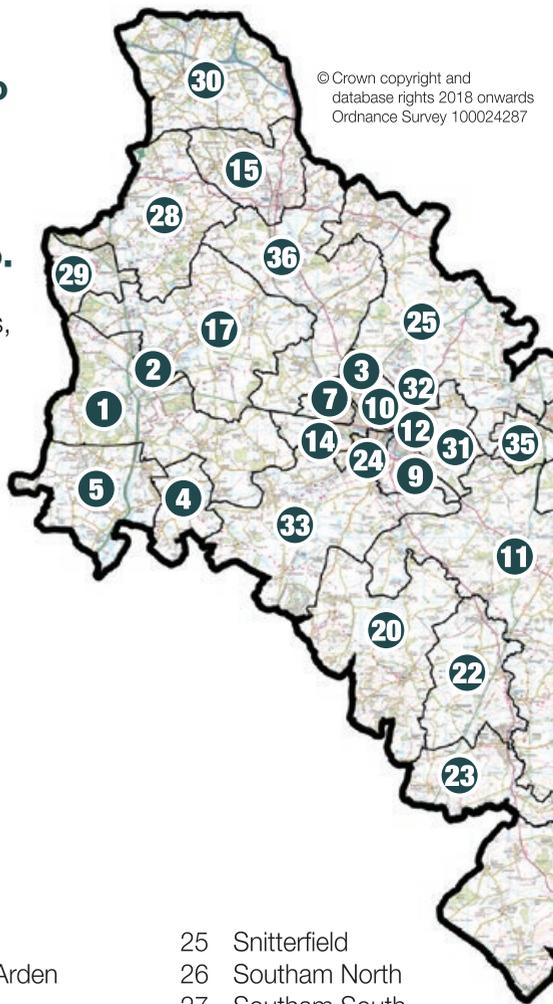
There are 556 parish/town councillors to be elected in 79 parish councils and four town councils.

This is your chance to have your say on who will govern at a local level for the next four years.

Keep your eye out for your poll card, which will tell you where your polling station is.

Key to the number on the map and the name of District Ward

1	Alcester and Rural	14	Hathaway	25	Snitterfield
2	Alcester Town	15	Henley-in-Arden	26	Southam North
3	Avenue	16	Kineton	27	Southam South
4	Bidford East	17	Kinwarton	28	Studley with Mappleborough Green
5	Bidford West and Salford	18	Long Itchington and Stockton	29	Studley with Sambourne
6	Bishop's Itchington	19	Napton and Fenny Compton	30	Tanworth-in-Arden
7	Bishopton	20	Quinton	31	Tiddington
8	Brailes and Compton	21	Red Horse	32	Welcombe
9	Bridgetown	22	Shipston North	33	Welford-on-Avon
10	Clopton	23	Shipston South	34	Wellesbourne East
11	Ettington	24	Shottery	35	Wellesbourne West
12	Guildhall			36	Wootton Wawen
13	Harbury				



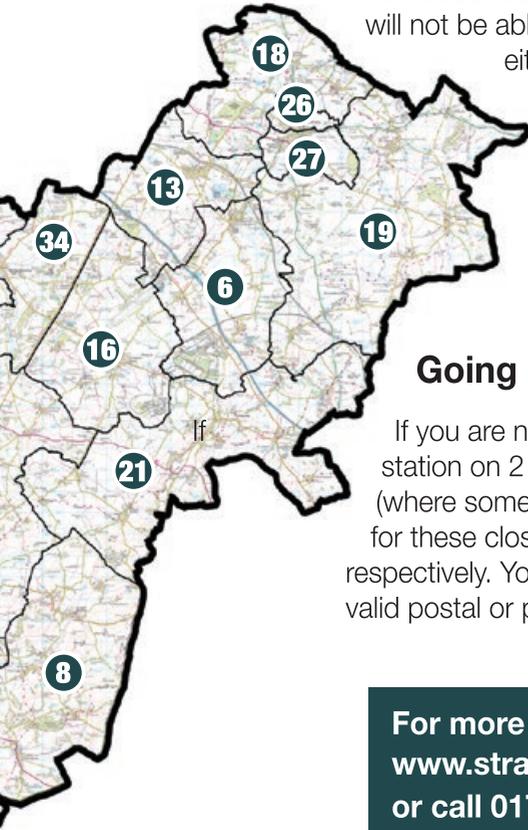
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Ordnance Survey 100024287

Local Elections on 2 May

Electoral Registration

Everyone is responsible for their own registration and not just one person in the 'household'. If you are not on the electoral register you will not be able to vote and may not be able to get credit either. If you don't receive a poll card by 5 April contact the District Council to check if you are registered. In order to vote this year you need to be registered by 12 April and can do this by going to

www.gov.uk/register-to-vote



Going away?

If you are not going to be able to get to the polling station on 2 May you can have a postal vote or proxy (where someone votes on your behalf). Applications for these close at 5pm on 15 April and 5pm on 24 April respectively. You must be on the electoral register to have a valid postal or proxy vote.

For more information go to
www.stratford.gov.uk/elections
or call 01789 260208

For all your election news follow
 [@sdcelects](https://twitter.com/sdcelects)



YOUR VOTE MATTERS

MAKE SURE YOU'RE IN



Sign up to a free diet plan to help you waste less, recycle more and earn points to win prizes for yourself and local charities.



SLIM YOUR BIN

www.warwickshire.slim-your-bin.com

Are you
in to Win?

Feed your green bin
to win monthly prizes

Sign up at:
www.feedyourcaddy.co.uk

www.warwickshire.gov.uk/foodwaste



 Warwickshire
recycles

 Warwickshire
County Council

 WarwickshireRecycles
 @MarksRecycles



YOUR PULL-OUT GUIDE TO THE REFUSE AND RECYCLING SERVICE



1 April 2019 to 31 March 2020

ZONE 1

- RUBBISH COLLECTED**
Grey Bin collected on days marked black
- RECYCLING & GARDEN/FOOD WASTE COLLECTED**
Blue Lidded Bin and Green Bin collected on days marked white

ZONE 2

- RUBBISH COLLECTED**
Grey Bin collected on days marked white
- RECYCLING & GARDEN/FOOD WASTE COLLECTED**
Blue Lidded Bin and Green Bin collected on days marked black

To find out which zone you are in please visit www.stratford.gov.uk/bincalendar

APRIL 2019				
M	T	W	Th	F
1	2	3	4	5
8	9	10	11	12
15	16	17	18	19
22	23	24	25	26
29	30			

MAY 2019				
M	T	W	Th	F
		1	2	3
6	7	8	9	10
13	14	15	16	17
20	21	22	23	24
27	28	29	30	31

JUNE 2019				
M	T	W	Th	F
3	4	5	6	7
10	11	12	13	14
17	18	19	20	21
24	25	26	27	28

JULY 2019				
M	T	W	Th	F
1	2	3	4	5
8	9	10	11	12
15	16	17	18	19
22	23	24	25	26
29	30	31		

AUGUST 2019				
M	T	W	Th	F
			1	2
5	6	7	8	9
12	13	14	15	16
19	20	21	22	23
26	27	28	29	30

SEPTEMBER 2019				
M	T	W	Th	F
2	3	4	5	6
9	10	11	12	13
16	17	18	19	20
23	24	25	26	27
30				

OCTOBER 2019				
M	T	W	Th	F
	1	2	3	4
7	8	9	10	11
14	15	16	17	18
21	22	23	24	25
28	29	30	31	

NOVEMBER 2019				
M	T	W	Th	F
				1
4	5	6	7	8
11	12	13	14	15
18	19	20	21	22
25	26	27	28	29

DECEMBER 2019				
M	T	W	Th	F
2	3	4	5	6
9	10	11	12	13
16	17	18	19	20
23	24	25	26	27
30	31			

JANUARY 2020				
M	T	W	Th	F
		1	2	3
6	7	8	9	10
13	14	15	16	17
20	21	22	23	24
27	28	29	30	31

FEBRUARY 2020				
M	T	W	Th	F
3	4	5	6	7
10	11	12	13	14
17	18	19	20	21
24	25	26	27	28

MARCH 2020				
M	T	W	Th	F
2	3	4	5	6
9	10	11	12	13
16	17	18	19	20
23	24	25	26	27
30	31			

25 26 1 There will be no collections on 25, 26 December 2019 and 1 January 2020. Services will be provided as normal on all other Bank Holidays - see later page

Putting bins out for collection - Please place wheeled bins (or equivalent receptacles) at your property boundary with their lids down, clearly visible to the collection crews, by 6.00am on your collection day.

Extra waste - If you have additional recycling, you can place in it a box or rigid container next to your blue lidded wheeled bin for collection. Additional refuse will not be taken.

For more information, please telephone 01789 260616
email streetscene@stratford-dc.gov.uk or visit www.stratford.gov.uk

Items that CAN be collected from your recycling bins & boxes

- * Paper & cardboard
- * Empty, clean, plastic pots, tubs and trays of any colour
- * Empty, clean, cartons & tetrapaks
- * Empty, clean, glass jars & bottles with or without lids
- * Empty, clean, tins & cans
- * Empty aerosols
- * Clean foil & foil trays
- * Empty plastic bottles



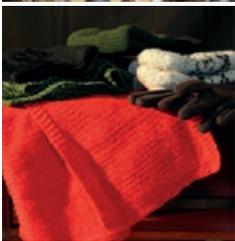
 **recycle**
for Stratford District



For more information, please telephone 01789 260616
email streetscene@stratford-dc.gov.uk or visit www.stratford.gov.uk

Items that CAN NOT be collected from your recycling bins & boxes

- * Nappies
- * Food waste
- * Plastic bags & film
- * Shredded paper
- * Metallic plastics used for crisp packets & pet food pouches
- * Scrap metal, such as, baking trays, pans & car parts
- * Electronics
- * Expanded polystyrene
- * Textiles
- * Crockery, cutlery & drinks glasses
- * Shiny / glittery wrapping paper



For daily hints and tips follow us on Facebook and Twitter



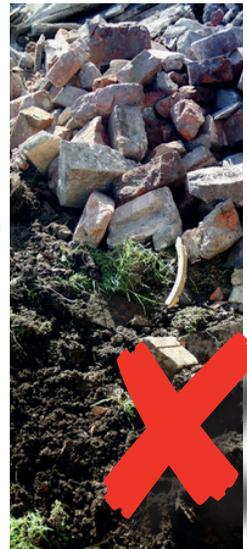
For more information, please telephone 01789 260616
email streetscene@stratford-dc.gov.uk or visit www.stratford.gov.uk



Items that CAN be collected from your green bin



- * Food waste
- * Grass cuttings
- * Hedge cuttings
- * Twigs, branches and small logs (maximum 10cm diameter)
- * Christmas trees
- * Plants, flowers, leaves and prunings
- * Cut flowers and house plants
- * Bark and wood shavings
- * Animal bedding from vegetarian pets (e.g. rabbits)



NO rubble
NO soil
NO turf



We also collect textiles, small electrical items and household batteries. Please put them in a standard size carrier bag next to your bin on your normal collection day.

Please do not put any of these items in your blue lidded bin.

CHRISTMAS AND NEW YEAR ARRANGEMENTS 2019-20

The only changes to collections over the festive period are as follows.
All other collections will take place on your usual day.

If your normal collection day is	If it is your refuse week your grey bin will be collected	If it is your recycling week your blue bin will be collected	If it is your recycling week your green bin will be collected
Wednesday 25 December	Friday 27 December	Friday 27 December	Saturday 28 December
Thursday 26 December	Saturday 28 December	Saturday 28 December	Saturday 28 December
Friday 27 December	Normal Collection	Normal Collection	Saturday 28 December
Wednesday 1 January	Thursday 2 January	Thursday 2 January	Saturday 4 January
Thursday 2 January	Normal Collection	Normal Collection	Saturday 4 January

For more information, please telephone 01789 260616
email streetscene@stratford-dc.gov.uk or visit www.stratford.gov.uk

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Book an eye test at [specsavers.co.uk](https://www.specsavers.co.uk)

Stratford upon Avon 8 Wood Street. Tel 01789 262 606





When I go around the county talking to the public, people make it very clear to me that they want to see additional police officers out on patrol and working to protect our communities and for crimes to be investigated quickly and

effectively when they are reported. Similarly, when I talk to police officers in Warwickshire, I hear of the increased workloads that they are all having to carry in order to meet the current rising levels of demand.

These are the two major factors which have influenced my decision to increase the police precept this year. No tax rise is ever going to be universally popular and I have listened carefully to the more than 2,600 responses received through my public consultation. The budget I am setting will allow for the recruitment of substantial numbers of police officers over

the next 12-18 months, bolstered by extra police community support officers and crime investigators who can provide additional support and expertise where needed to bring criminals to justice.

This will take time to implement fully but I am confident we can build on the momentum of the current Warwickshire Police recruitment campaign, which is set to deliver by early summer in 2019 the additional 50 officers I funded in the 2018/19 precept.

Taken together, these increases will mean that over the next few years the numbers of police officer posts in Warwickshire will be heading back up to just under 1,000 and I am sure that is something that will be warmly welcomed by the public.

Philip Secombe TD
Police and Crime Commissioner for Warwickshire

HOW THE POLICE PRECEPT RISE WILL BE USED

THE COMMISSIONER WILL INVEST THE EXTRA FUNDING ON:



85
POLICE OFFICERS



5
PCSOs



10
CRIME INVESTIGATORS



EXPANDED PATROL POLICING
40 more officers to deal with calls to 999 and 101



ENHANCED HARM PROTECTION AND CSE TEAMS
More officers to investigate crimes against the vulnerable



BOOSTED SAFER NEIGHBOURHOOD TEAMS
Extra officers and PCSOs to problem solve in communities



A NEW RURAL CRIME TEAM COUNTYWIDE
Focused on tackling crime in rural areas of Warwickshire



BURGLARY, VEHICLE CRIME & OFFENDER MANAGEMENT
Targeting prolific offenders and bringing them to justice



EXTRA INVESTIGATIVE CAPACITY
More detectives and civilian investigators to boost CID

@WarwickshirePCC

Website: www.warwickshire-pcc.gov.uk

Email: opcc@warwickshire.pnn.police.uk

Phone: 01926 412322

@WarwickshirePCC

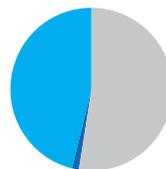
Write to: Philip Secombe, Police and Crime Commissioner for Warwickshire, 3 Northgate Street, Warwick, CV34 4SP

Council Tax Band - what will I pay?

A	B	C	D
£151.99	£177.32	£202.65	£227.98
E	F	G	H
£278.64	£329.30	£379.97	£455.96

The amount you pay for the police service will increase by 11.77% in 2019/20. Council tax bands are calculated to four decimal places, but presented here to two decimal places, therefore they may vary by plus/minus 0.01p

How are the police funded?



- Central government funding (£54.16m)
- Savings reserves (£1.28m)
- Council Tax (£47.27m)

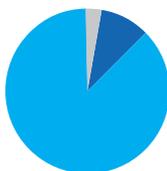
How the money is spent?

In 2019/20 we plan to spend **£110.97m** before income and use of reserves. Our day-to-day spending (net of fees, specific grants and reserves) is **£101.435m**. The expenditure on police services has **increased by £6.0m**.

Spending	2018/19	2019/20	
	Spending £ millions	Spending £ millions	Cost for each person £
Expenditure on police services	104.925	110.965	196.54
Income	-6.722	-8.246	-14.61
Total cost of service	98.203	102.719	181.93
Transfer from reserves	3.772	-1.284	-2.27
Our budget	94.431	101.435	179.66
Less funding from the Government			
Police grant	-30.602	-31.268	-55.38
Revenue support grant	-17.181	-17.519	-31.03
Council tax support grant	-3.910	-3.910	-6.93
Council tax freeze grant	-1.244	-1.244	-2.20
Council Tax	41.494	47.495	84.12

Capital spending

This chart shows our planned capital spending of **£13.4 million** in 2018/19. This is funded by borrowing, Government grant and the sale of police properties.



- Central government funding (£0.4m)
- Receipts from property sales (£1.3m)
- Borrowing (£11.7m)

How the money has changed

Our budget has increased by **£7.0m**

	£ millions
Our budget 2018/19	94.431
Savings	-1.394
Inflation, pressures and developments	5.910
Movement in the use of reserves	2.488
Our budget 2019/20	101.435



South Warwickshire
Clinical Commissioning Group

Your guide to NHS services

NHS South Warwickshire Clinical Commissioning Group (CCG) commissions health services, advice, prevention and interventions for patients in south Warwickshire. In Stratford this means commissioning services at your local hospitals and a vast array of community services, providing care at home.

The NHS is here to help everyone keep well. The information below will help you use the most appropriate service, and in turn you will be doing your bit to help the NHS.

NHS Choices

NHS Choices provides comprehensive health information, helping you to make the best choices about your health and lifestyle: www.nhs.uk

NHS 111

If you need medical help fast but it's not a life-threatening situation, you can call the NHS **111** number. You can call **111** any time of the day, any day of the year. The call is free from landlines and mobiles.

Pharmacies

As well as dispensing prescriptions, pharmacists provide a range of services and can give 'on the spot' help and advice on minor ailments such as: coughs, cold or flu; skin conditions; allergies; aches and pains; indigestion, diarrhoea; help losing weight or giving up smoking. To find your nearest pharmacy visit: www.nhs.uk

GP practices

GPs in south Warwickshire are now offering convenient appointments at evenings and weekends via the GP+ service. These are pre-bookable, same-day appointments at one of a number of centrally-located hub practices.

The hubs are staffed by teams from local GP practices. GP+ clinicians will have access to patient records, so your full medical history is known and records can be updated regardless of when or where you are seen. You can book an appointment through your normal GP practice.

To find a GP practice visit <https://www.nhs.uk/Service-Search/GP/LocationSearch/4>

Hospitals

- Stratford-upon-Avon Hospital
- Ellen Badger Hospital
- Warwick Hospital

Stratford Minor Injuries Unit

South Warwickshire NHS Foundation Trust runs the Minor Injuries Unit from Stratford-upon-Avon Hospital. This nurse led unit is open 7 days a week, 9am-5pm. Please note that there is no x-ray at the weekends. This unit can treat patients with minor injuries for example: minor burns, general fractures. If in doubt, contact the unit to seek advice on 01789 205831 ext. 5270

Accident and Emergency Department

A&E at Warwick Hospital is for life-threatening accidents and emergencies only.

999

Call 999 in a medical emergency – when someone is seriously ill or injured and their life is at risk. Medical emergencies can include, loss of consciousness; an acute confused state; fits that are not stopping; persistent, severe chest pain; breathing difficulties; severe bleeding that cannot be stopped; severe allergic reactions; severe burns or scalds. Call 999 immediately if you or someone else is having a heart attack, stroke or major trauma.



Stratford **Shopmobility**

"Renewing Independence"



Shopmobility is a free service that helps anyone with mobility problems get around Stratford-upon-Avon town centre independently, with freedom and confidence.



WHO CAN USE SHOPMOBILITY?

You do not have to be Registered Disabled to use Shopmobility. Anyone who has difficulty getting about on foot can borrow a wheelchair, scooter or wheel walker if they have limited mobility, have a temporary illness or had an accident.

OPENING HOURS

Monday 10am - 3pm
Tuesday - Saturday 9am - 4.30pm
Sunday (April to September) 10am - 4pm
Sunday (October to March) Closed
Bank Holiday Mondays (April to September)
10am - 3pm

Times are subject to change.

The service may also open on additional Sundays for special events in the town.

Please check the website for details.

HOW TO BOOK

Advanced booking with the Shopmobility Office is advisable for wheelchairs and scooters. Daily use is free of charge. Longer term hire, with charges, is available on all equipment.

CONTACT DETAILS

Level Two, Bridgeway Multi-Storey Car Park,
Stratford-upon-Avon CV37 6YX
Telephone **01789 414534**
Email **shop.mobility@stratford-dc.gov.uk**
Website **www.stratford.gov.uk**

UBUS



Bringing U closer together.

To register or for more information please

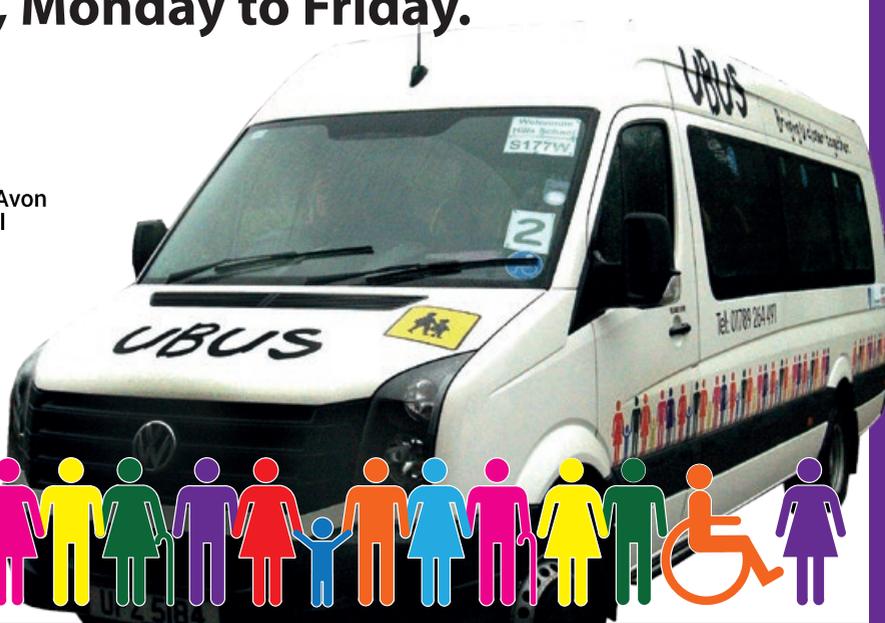
 01789 264491

 UBUS@stratford-dc.gov.uk

If you live in an area with limited public transport or you struggle to use public transport because of mobility or health issues then **UBUS** could be for you.

UBUS is a dial-a-ride service for people of all ages in the Stratford-on-Avon District, operating between 9:30am and 2:30pm, Monday to Friday.

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 [dogstrustdogschool](https://www.youtube.com/dogstrustdogschool)

And they thought they'd never be caught.



If you suspect someone of **Benefit fraud** please contact the Department for Work and Pensions on the National Benefit Fraud Hotline **0800 854 440** for **any other type of fraud** please contact Stratford-on-Avon District Council on **01789 260486** or email fraud@stratford-dc.gov.uk

All calls are treated in confidence.

Stratford-on-Avon District Council

TARGETING BENEFIT CHEATS

Avon Pharmacy



Welcome to your local pharmacy which dispenses both NHS and private prescriptions. Our aim is for you to get maximum benefit from your medicines.

Services Offered

- Repeat prescription collection and delivery service.
- Confidential help and advice
- Emergency supplies
- Review of your medications
- Medicines assessment and compliance.
- Support for people with disabilities.
- Emergency contraception
- Stop Smoking support and advice
- Needle and syringe exchange
- Managed repeat prescriptions
- Electronic prescriptions
- Flu vaccination

Stratford Healthcare,
Arden Street,
Stratford Upon Avon CV37 6HJ
Telephone 01789 200920
Fax 01789 200922
Email info@avonpharm.co.uk

Opening Hours

Monday	07:00am - 23:00pm
Tuesday	07:00am - 23:00pm
Wednesday	07:00am - 23:00pm
Thursday	07:00am - 23:00pm
Friday	07:00am - 23:00pm
Saturday	09:00am - 19:00pm
Sunday	08:00am - 18:00pm

Trinity Court Surgery



Trinity Court Surgery

We Welcome New Patients. We are located in a large clean modern facility in a good central location. We have 10 GPs, a large nursing team and full administration support. We offer free parking on site and full disabled access.

Services Offered

- Late Night and Weekend Appointments
- Minor Surgery & Cryotherapy
- Family Planning
- Asthma and COPD monitoring
- Lung Function testing
- Diabetes
- Travel Health (inc Yellow Fever)
- Phlebotomy
- Well Person Health Check (40-74)
- Extended Access Hub host
- Smoking Cessation
- Midwifery Service
- Patient Participation Group (get involved)



Stratford Healthcare,
Arden Street,
Stratford Upon Avon, CV37 6HJ
01789 292895
www.trinitycourtsurgery.nhs.uk

To register with us all you need is a medical card or a signed registration application form which can be obtained from the practice or can be downloaded from the website www.trinitycourtsurgery.nhs.uk

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Common foot problems, such as plantar fasciitis (also known as 'Policeman's Heel') can be helped with the correct treatment, shoe inserts and footwear.

At ShoeMed we are all trained to help you find the best possible shoes for your foot shape, size and condition. Comfortable shoes need not look boring, as we have lots of modern and fun styles for Spring/Summer 2019 - why not come in and take a look?



We are in
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right opposite the
post office. We offer
a free foot scan
in-store also!



01789 229103 | info@shoemed.co.uk
66 Henley Street, Stratford upon Avon, CV37 6PT



If you are experiencing domestic violence, you are not alone.



**Refuge-Domestic Violence Service
Warwickshire Helpline 0800 408 1552**

Our services include:

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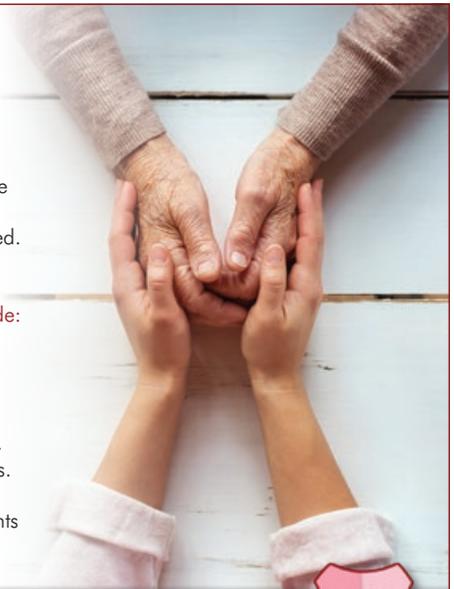
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